

Freedom of Information request 352-19

Request

I would like to request the following under freedom of information:

1. Between January 2014 and the present day, broken down per year, please tell me how many breaches of personal data you have been responsible for
2. For the above please detail how many of these breaches have been reported to the Information Commissioner's Office
3. For the above, please detail the circumstances and type of breach, for example what information was breached and the cause of the breach. Please detail if you informed those whose data was breached also.
4. How many times have your computer systems come under attack from malware/ransomware in the same time period, broken down per year
5. Has any data been compromised during these attacks?
6. For each year, please detail the extent of the attack (how many computers, what networks were penetrated, how long systems were unavailable for) as well as what type of ransomware was behind the attack.

Response

1. Please find below the number of breaches of personal data from January 2014 to July 2019:

Year	Total
2014	112
2015	85
2016	128
2017	113
2018	142
2019	67

2. Two of these breaches have been reported to the Information Commissioner's Office.
3. Please find attached details on the breaches above. NHS Borders notify an individual if there is a high risk to their Rights and Freedoms as per ICO Guidance:



Type of Breach
2014-2019.pdf

4. Once in 2017.
5. No.
6. In 2017 51 computers were removed from the NHS Borders network and a main server had to be taken offline and disconnected due to a WannaCry ransomware attack. This process took several days.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **352-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.