Borders NHS Board



Meeting Date: 3 October 2019

Approved by:	Ralph Roberts, Chief Executive	
Author:	Board Executive Team members	

BOARD EXECUTIVE TEAM REPORT

Purpose of Report:

The purpose of this report is to update the Board on areas of activity within the Board Executive Team's Directors portfolios.

Recommendations:

The Board is asked to **<u>note</u>** this report.

Approval Pathways:

This report has been prepared and reviewed by the Board Executive Team.

Executive Summary:

This report identifies areas of activity undertaken by the following Directors:-

- Chief Executive
- Medical Director
- Joint Director of Public Health
- Director of Finance, Procurement, Estates & Facilities
- Director of Strategy Change & Performance
- Chief Officer Health & Social Care

The report also identifies the Scottish Government Circulars received by the organisation since the previous report.

Impact of item/issues on:				
Strategic Context	Policy and strategy implications will be addressed in the management of any actions resulting from these events, activities and issues.			
Patient Safety/Clinical Impact	Patient safety and quality improvement implications will be addressed in the management of any actions resulting from these events, activities and issues.			
Staffing/Workforce	Staffing and workforce implications will be addressed in the management of any actions resulting from these events, activities and issues.			
Finance/Resources	Finance and resources implications will be addressed in			

Risk Implications	the management of any actions resulting from these events, activities and issues. Risk assessment will be addressed in the management of any actions resulting from these events, activities and issues.
Equality and Diversity	Complaint with Board policy requirements.
Consultation	Board Executive Team
Glossary	

Circulars: The following Scottish Government circulars have been received by the organisation. Copies are available from the Chief Executive's Office.

Date Received	Circular Number	Title
28.08.19	DL(2019) 13	The Role/Function of the Child Health
		Commissioner
29.08.19	STAC(TCS03) 2019 -	Job Evaluation Annual Performance Report
30.08.19	PS(DD)2019	Remuneration of Hospital Medical and Dental
		Staff, Doctors and Dentists in Public Health
		Medicine and the Community Health Service
02.09.19	PCA(M) 2019 9	Influenza and Pheumococcal Immunisation
		Scheme
02.09.19	PCA(M) 2019 10	Shingles Immunisation Scheme
03.09.19	PCS(AFC)2019-7	New Parent and Child Bereavement Leave
04.09.19	DL(2019) 14	Early May Public Holiday 2020: 75th
		Anniversary of VE Day
05.09.19	PCA(P) 2019 19	Pharmaceutical Services Remuneration
		arrangements April-June 2019
06.09.19	PCA(P) 2019 20	Community Pharmacy Public Health Service
		Poster Campaigns 2019-20
09.09.19	PCS(MD)2019 2	Pay and Conditions of Service 2019-19
12.09.19	PCS(DD)2019 2 -	Pay and Conditions of Service
	Addendum to NHS	Remuneration of Hospital Medical and Dental
	Circular:	Staff, Doctors and Dentists in Public Health
	PCS(DD)2019/2	Medicine and the Community Health Service
12.09.19	PCS(AFC) 2019 - 8	Additional Statement and Q&A Re
		Organisational Change Pay Protection
12.09.19	DL(2019) 5	Capital Investment Projects

Chief Executive

Sharing Intelligence for Health & Care Group: The Chief Executive along with members of the Board Executive Team met with colleagues from NHS Education for Scotland (NES) and Healthcare Improvement Scotland (HIS) on 13 August. The aim of the meeting was to consider key issues in relation to the quality of health and social care, informed by feedback from the Sharing Intelligence of Health & Care Group and any key issues from NHS Borders. It also considered the on-going development of intelligence sharing work, including engagement with NHS Boards. A copy of the feedback letter is attached (Attachment 1) which advised *"The Group therefore agreed that, at this time, there are no actions beyond any already planned that any of the seven national agencies need to take."*

Joint Stakeholder Finance Session 09.09.19: The Chief Executive led the joint stakeholder finance session which included members of Borders NHS Board and the Health & Social Care Integration Joint Board. The session shared the current draft of NHS Borders 3 Year Financial Plan; obtained feedback from partners on draft/evolving ideas for savings and service change; discussed the potential impact on partners; and discussed opportunities to increase Joint working. He also gave a commitment to host further sessions.

3 Year Finance Plan 12.09.19: The Chief Executive and Director of Finance met with the Scottish Government to discuss progress with the NHS Borders 3 year financial plan. Positive feedback was received in regard to progress in delivering savings in 2019/20.

Workshop on Accommodation and Care Strategy 13.09.19: The session was hosted by Scottish Borders Council and involved various partner agencies. The session focused on several elements including the Extra Care Housing Programme; Dementia Care; Garden View; Care Village Concept; Residential Care Home Programme; Residential Respite; Housing First Model/Rapid Rehousing Transition Programme; Learning Estate Strategy/Community Facilities; Joint Estate Strategy; and Workforce Planning/Training.

Retirement Event 20.09.19: The Chief Executive attended the retirement event held on 20 September in the Lecture Theatre, where those employees with over 5 years continuous employment at NHS Borders who retire are invite back for tea and chat.

Turnaround Team: The Turnaround Team continue to be on site providing support to the Board Executive Team in regard to the financial position.

National and Regional Commitments: The Chief Executive continued to Chair and attend a range of national and regional meetings and workshops throughout September, including the East Region leads meeting, National Screening Project Executive meeting, Remote and Rural General Practice Working Group year 1 workshop and the Executive Management Team.

Medical Director

In keeping with other Board Executive Team members, Dr Sharp has invested considerable time in leading the Transformation Workstreams within his portfolio, including Medical Workforce; Prescribing; and Demand & Pathways, whilst also contributing to the Lothian SLA Workstream and supporting the engagement agenda with medical staff and the Transformation medical leads.

Dr Sharp attended the Maudsley Update in London for four days of continuing professional development and learned of important advances in the fields of assertive outreach alcohol services, treatment of severe depression and both the mental health risks and medicinal use of cannabis. The days covered a range of topics, including War psychiatry, Dementia, Neuropsychiatry, Depression, Forensic Psychiatry, and Treatment of Psychosis.

The Scottish Association of Medical Directors (SAMD met in Edinburgh on 17th September with Dr Sharp in attendance, and where discussions took place about Prescribing Costs; Safe Staffing; the Scottish National Radiology Transformation Programme; Brexit; the Sturrock Report and the Tayside Mental Health Inquiry.

He also attended the Responsible Officer Network meeting on 19th September, coordinated by the General Medical Council (GMC) to discuss doctors of interest working across a number of employers, and an update from the GMC itself.

The bi-monthly Improving SAS Doctors Working Lives meeting also taken place in Edinburgh which the Medical Director Co-Chairs. Discussions took place on possible amendments to the terms and conditions of service for Specialty Doctors and Associate Specialists – permanent, experienced middle-grade medical staff who provide core medical services.

Joint Director of Public Health

Tackling drugs deaths: Last week's Programme for Government announced additional funding to address alcohol and drug harms of £20 million over two years.

The funding is described as covering:

- providing funding to allow our new Drug Deaths Taskforce to support innovative projects, test new approaches and drive forward specific work to improve the quality of services
- establishing joint working protocols between alcohol and drug services and mental health services to improve access, assessment and outcomes from January 2020
- developing a national pathway for Opiate Substitute Therapy to make sure that it is effective across the country and help to reduce stigma
- establishing an Inclusive Scotland Fund to support a number of local areas to involve people with lived experience of severe, multiple disadvantage in developing whole system approaches to improve outcomes
- consult on drug law reform, setting out the changes we would want to make to the 1971 Act in the event that UK Government agrees to devolve the powers in the Act
- hold a summit in Glasgow to identify further steps to tackle this tragedy and ensure that the voices of those with experience of drugs and their families are heard

It is not clear how and if any funding will be issued directly to ADPs. Fiona Doig, Strategic Lead – ADP and Health Improvement, is confirmed as a member of the Drugs Death Taskforce which meets for the first time on 17 September.

School Holiday Programmes: Programmes have been successfully led in partnership through the Joint Health Improvement Team & Community Learning & Development across Burnfoot, Langlee, Selkirk & Eyemouth in the summer of 2019. Programmes have been supported by volunteers and many partners (LIVE Borders, Police Scotland, Third Sector, Local & National Business, Early Years Centres, Open Door Cafe, Oblo and many others). This year's programmes were further enhanced through a new relationship with Scottish Borders Council suppliers, Brakes Scotland and George Carruthers & Son through community benefit clauses with their council contracts.

A Learn & Share Event is will take place on 7th October 2019, first day of Challenge Poverty Week which will draw on the findings of an evaluation by Public Health and provide opportunity to share experiences on strengths & challenges

Article showcased on CF&HS website:

https://www.communityfoodandhealth.org.uk/2019/scottish-borders-school-holidayprogramme-update/ Further discussion is taking place with suppliers, Brakes Scotland to explore how the Meals & More Programme (Independent Registered Charity) might be developed locally in the future



Scottish Borders Diversity Week:

- 23-29th September, a week long programme of events to help us celebrate, value and enjoy the diversity in our local communities
- A range of partners are involved in the planning and delivery of diversity week including: NHS Borders, Scottish Borders Council, LIVE Borders, Volunteer Centre Borders, Abundant Borders, Burnfoot Community Futures, The Salvation Army, Scottish Borders LGBT Equality, Leap Sports Scotland, Alzheimer's Scotland and many more.
- Following a range of interactive and engaging events the week will finish up with a Big Diversity Picnic at Wilton Lodge Park in Hawick
- For further information please contact: Lizzie MacLeish <u>lizzie.macleish@borders.scot.nhs.uk</u>





Be Kind

Kindness matters. It can bring about powerful changes and support the wellbeing of individuals and communities. Research from the Carnegie UK Trust has shown that it can help to tackle loneliness, reduce social isolation and improve wellbeing.

We've chosen the theme 'Be Kind' because some groups of people may be at more risk of social isolation and loneliness - including people with disabilities, minority ethnic groups and those from LGBTI communities. Levels of inequality, poverty and disadvantage can have an impact on our ability to form and maintain relationships, which may affect our mental health.

We can all contribute to building kinder communities in the Scottish Borders. We can help to create more welcoming spaces that are open to everyone. We can make an effort to connect and act in kindness. We can recognise and celebrate kindness. And we can be kinder to ourselves. Positive relationships and kindness are at the heart of our wellbeing and we all have the power to make a difference.

'Be Kind' is also a theme in our wellbeing guide 'Six Ways to Be Well in the Scottish Borders' The guide offers ideas for self -help and signposting and can be found at our online

Wellbeing Point by visiting

www.nhsborders.scot.nhs.uk/wellbeingpoint

With kind thanks to the many organisations, individuals and groups that have contributed to this programme.



Events leading up to Diversity Week

Monday 2nd Sept

Duns

Workshop - Writing for Wellbeing 2pm - 4.30pm Duns Library, 49 Newtown St, TD11 3AU

A collection of written pieces around the theme Diversity. For booklet launch on 23rd September

Free, booking required Contact Juliana.amaral@scotborders

.gov.uk 07464055769

Friday 20th Sept

Eyemouth Activity - East Sleep Ride CIC

1pm - 3pm Heughhead Farm, TD14 5TN Welcoming all ages for coffee/ cake and meet our ponies and our amazing volunteers. Between 1-3pm we will offer free pony rides and an obstacle course. Our focus is on social inclusion, health and mental well being, confidence, team building. Free, no booking required Contact Stephanie Gilmarton

Contact Stephanie Gilmarton 07886 853434

Saturday 21st Sept

Stobo Social - Diversity Coffee Morning 10.30am - 12.30pm Stobo Village Hall, EH45 8NX

Come along, meet new people, and enjoy a cup of kindness at Stobo Village Hall.

Free entry, no booking required Contact Anne Bain, ambain4@hotmail.co.uk

Monday 23rd Sept

Hawick

Workshop - Dementia Friends Training 5.30pm - 6.30pm Burnfoot Community Hub, Burnfoot Rd, TD9 8EJ

This workshop supported by Alzheimer Scotland is open to everyone who would like a little more information around how to become more dementia friendly within their community and/or organisation. This is a brilliant informal awareness session which covers what it's like to live with dementia and what can we do in our community to help those living with dementia and their carers. Come along, enjoy a cup of tea and learn something new.

Free, no booking required

Contact lizzie.macleish@borders.scot.nhs.uk 07811827228



Eyemouth Social/Film/Activity - 100 Heads 2pm- 4pm

Eyemouth Community Centre, Albert Rd, TD14 5DE

How do you feel today? Come along to the Eyemouth premier of the fun and thought provoking short film by Works+ featuring 100 people from the Borders.

A kindness themed craft activity and afternoon tea will be available.

Free, booking required, all welcome

Contact penny.oliver@borders.scot.nhs.uk 07500917116 or steph.mackenzie@borders.scot.nhs.uk 07816340780



We're raising funds for LGBT Youth with a 'Step Count Challenge'. Look out for the free rainbow laces if you're taking part!



Hawick

Social - Scottish Night 6pm - 8pm Hawick Salvation Army, Croft Rd, TD9 9RD

Come along and enjoy a night of Scottish music and traditional food. Celebrating Scottish culture this event is supported by local volunteers. Community Transport available but please contact Lizzie to book.

£3 per ticket, booking required Contact

lizzie.macleish@borders.scot.nhs.uk 07811827228 or caroline.hamilton@borders.scot.nhs.uk

Tuesday 24th Sept

Hawick

Social - Intergenerational Quiz 10am - 12noon

Burnfoot Primary School, Eildon Rd, TD9 8EU Acts of kindness can stimulate memories & re-create special moments. Come along and join the pupils of Burnfoot Primary School with an intergenerational quiz focused on the 'old' and 'new' of today.

Free, no booking required

Contact lizzie.macleish@borders.scot.nhs.uk 07811827228

Duns

Workshop – Thinking about Diversity 1.30pm - 3.30pm

BAVS Duns, Newtown St, TD11 3AU Interactive workshop for 3rd sector staff and volunteers that explores how current equalities legislation can help us create inclusive and welcoming workplaces.

Free, booking required

Contact Jenny Haines 01361 883 137

Hawick

Social/Activity - Kindness and Self-care -Teatime Wellbeing Session

5.30pm - 6.30pm

Hawick Library, North Bridge St, TD9 9QT Bring a friend along to this wellbeing session where we'll be looking at ways to bring more kindness into our lives. A fun and informative session based on the 'Be Kind' theme of Six Ways to Be Well.

Free, no booking required

Contact Julia Cawthorne libhawick@liveborders1.org.uk

Galashiels

Social - Fun & Friendship Afternoon Tea 4pm - 6pm

Galashiels Focus Centre, Livingstone PI, TD1 1DQ The British Sign Language group in Galashiels welcomes people to join them for afternoon tea and learn some sign language basics.

Free, no booking required

Contact Gordon Elliott 01896 755110 or Becca Childs 01896 664160 / 077 881 90 519 bchilds@scotborders.gov.uk

Galashiels

Activity/Exhibition - Natures Unlimited Forest Garden 10am - 3pm - drop in

Galashiels Focus Centre, Livingstone PI, TD1 1DQ (in woodland at back of centre) Come along to our open day to learn more about creating a Forest Garden as well as take part in fun activities for kids and adults with our Nature Unlimited Leaders and have fun outdoors.

Free, no booking required Contact Tara Boland 07579217794 tara@natureunlimited.scot

Hawick

Activity – Kindness Garden 1pm - 3pm drop in

Salvation Army Charity Shop, Hawick High Street (look out for our sign)

Come and visit the Abundant Borders Community Garden. Help us pick our home grown vegetables and learn about organic growing and outdoor cooking. Come along, enjoy a cuppa, relax and help us create a tree of kindness as part of Diversity Week 2019.

Free, no booking required Contact Cath Hodgkinson cath@abundantborders.org.uk

Eyemouth

Activity - Mixed Gender Walking Netball 6pm - 7pm Eyemouth High School, Gunsgreenhill, TD14 5LZ

A mixed gender walking Netball session for fun. Come along and enjoy the health and social benefits of the sport.

£3 per person, no booking required Contact

Juliana.amaral@scotborders.gov.uk 07464055769

Wednesday 25th Sept

Galashiels (Langlee)

Social - Weekly Coffee and Support Group

8.45am - 10am

Langlee Primary School, Langlee Dr, TD1 2EB

Come along to the community room to have a cuppa and a chat with other friendly, supportive parents. Have your say on local issues and get involved in our community social enterprise – raising funds for our activities.

Free, no booking required Contact

hope.robertson@scotborders.gov.uk 07557177756

Eyemouth Social - Berwickshire Big Diversity Lunch

12noon- 2pm

Eyemouth Community Centre, Albert Rd, TD14 5DE

Come along and share food with friends and neighbours who have made Berwickshire their home.

Free, booking required Contact robin@abundantborders.org.uk 07974450690

Hawick

Educational/CPD - Homophobia in Sport LEAP Scotland Seminar in partnership with LGBT Equality and Healthy Living Network 12.30pm - 4.30pm

Hawick Rugby Club, Mansfield Rd, TD9 8AW A fantastic training opportunity that will empower those in the sports sector to improve their knowledge of understanding of working with lesbian, gay, bisexual, transgender and intersex (LGBTI). The training will provide what you need in order to meet your equality duties with respect to these groups. Training is targeted at the sports sector to raise basic awareness and based at entry level.

Free, booking required, limited spaces Contact Susan Hart or Lizzie Macleish labtborders@amail.com or

lgbtborders@gmail.com or lizzie.macleish@borders.scot.nhs.uk

Eyemouth Activity - Mixed Gender Walking Football

6pm - 7pm

Eyemouth High School, Gunsgreenhill, TD14 5LZ A mixed gender walking Football session for fun. Come along and enjoy the health and social benefits of the sport.

£2 per person, no booking required Contact Juliana.amaral@scotborders.gov.uk 07464055769



Thursday 26th Sept

Duns

Workshop - Intergenerational Training

10am - 4pm

BAVS Duns, Newtown St, TD11 3AU This course is divided into three areas and covers the following learning outcomes: **1**.What is Intergenerational Practice? **2**.Bringing groups together **3**.Social Impact.

£50.00, booking required

Contact Jenny Haines 01361 883 137

Hawick

Social - Diversity Fashion Show 6pm - 6.45pm nibbles, show 7pm-8pm

Burnfoot Primary School, Eildon Rd, TD9 8EU Celebrating Diversity through fashion. Local community groups from different backgrounds and cultures welcome you to come and enjoy an evening of upcycled fashion. All creations have been influenced by community, environment, and personal identity.

Free, no booking required

Contact lizzie.macleish@borders.scot.nhs.uk 07811827228

Hawick

Activity/Social - Burnfoot Grows Together, volunteer with lunch session 10am - 3pm

Burnfoot Community Hub, Burnfoot Road TD9 8LU

Join us at Burnfoot Community Garden for a day of gardening and community lunch from the vegetables you picked, the day will be open, relaxing and friendly. We will be doing a diversity project on the day so please join us.

Free, no booking required Contact Kat Dunlop <u>arowing@burnfootcf.ora</u> 01450390410

Friday 27th Sept

Eyemouth Activity – Healthier, Happy, Stronger Taster Day 10am (light refreshments provided) Eyemouth Comm Centre, Albert Rd, TD14 5DE Come along and try out some low-level exercise classes that are part of the Live Borders Health Programme. We have options for all and will help support you in making physical activity part of your life. Free, no booking required Contact Paul Davis / Charlotte Jones 01750 700110	Galashiels (Langlee) Social - Learn2Play Group 9.30am - 11am Langlee Community Centre (Green Room), Marigold Dr, TD1 2LP All parents, babies and pre-school children welcome. Come along to meet others in a safe, supportive, kind environment. Free, no booking required Contact hope.robertson@scotborders.gov.uk 07557177756
Hawick Activity – Messy Churches 1pm - 1.30pm for lunch, followed by crafts Hawick Salvation Army, Croft Rd, TD9 9RD A local project of Hawick Churches working together would like to invite you to come and join us. Free, no booking required Contact val.garry@gmail.com	Kelso Social – Curry & Chaat ± - 8pm Cafe U Kelso, Roxburgh St, TD5 7DS Opportunity to come together from curry and chat around kindness and mental wellbeing. By donation, no booking required Contact Frances.Clifton@scotborders.gov.uk 07790910916

Sunday 29th September 12noon - 4pm

The Big Diversity

Pienic

Wilton Lodge Park, Wilton Rd, Hawick, TD9 7LG

The BIG picnic aims to bring people together to share and try new foods, have fun and get to know others better. As well as a BIG celebration the afternoon will be filled with music, story telling and family fun.

Strictly no BBQ's, No alcohol Bring yourself, invite friends and family, bring a picnic. If it rains, we have gazebos.

Free, no booking required Contact - Lizzie.macleish@borders.scot.nhs.uk 07811827228

Scottish Borders LGBT Equality with Live Borders, Behind the Curtain and Cornucopia present:

Film Festival

A day of films celebrating LGBT lives - here and around the world. Information stalls will be present at Towermill on the day 12 - 4pm and the Scottish LGBT History Timeline will be on view from Monday 23rd to Sunday 29th September

Saturday 28th September - Be Here, Be Queer!

At Tower Mill, Heart of Hawick, Kirkstile, Hawick, TD9 0AE

Pride

1hr 47 min | certificate 15 1pm - £ 5.00 entrance

Tells the story of the activists who in 1984 formed Lesbians and Gays Support the Miners, in solidarity with the miners' strike. Supported by Behind the Curtain.

The Adventures of Priscilla Queen of the Desert

1hr 44 min | certificate 15 **7pm - £5.00 entrance**

Two drag queens and a trans woman journey across the Australian Outback in a tour bus that they have named "Priscilla". 25th anniversary screening!

Preceded by: **Landline** A short documentary about the UK's only helpline for gay farmers. Opportunity for audience Q&A and discussion.

At Unit 4, The Cornucopia Room, 4 Towerdykeside, Hawick, TD9 9EA

LOOK Back, Move Forward Presented by Behind the Curtain 4pm – Free/donation entrance

Our shorts programme looks at the activism that helped move the fight for equality forward, highlights the relationship of queer people to their bodies and identity and celebrates the individuals and communities that are uplifting the queer experience.

All shorts: Advisory certification: 15

Lasting Marks - Charlie Lyne | 2018 | UK | 14 min ~ Documentary about the men who were put on trial for sadomasochism under Thatcher's rule.

These Are My Hands - Evi Tsiligaridou | 2018 | UK | 8 min ~ Written and performed by playwright Jo Clifford, a short documentary film-poem revealing the body as a site of personal history and experience.

Nirvana - Jess Kohl | 2018 | UK, India | 15 min ~ A beautiful and tender documentary about the Koovagum festival in the village of Villipurgam in Southern India, where each year the largest gathering of trans women in Asia takes place.

Invisible Women - Alice Smith | 2018 | UK | 30 min ~ In danger of being forgotten, the story of Luchia Fitzgerald and Angela Cooper and how their activism advanced the fight for women's equality and LGBT rights in the UK.

Anemone - Amrou Al-Kadhi | 2018 | UK | 18 min ~ A second-generation teenager channels the magic of marine life to express their non-binary identity to their religious family.

Following the screening, we invite the audience to join us for a conversation, with a chance to ask questions of These Are My Hands filmmaker Evi Tsiligaridou and playwright, performer, trans woman Jo Clifford. behind-thecurtain.com @behindthecurtainborders For further information please contact Susan Hart Igbtborders@gmail.com



Challenge Poverty Week: Challenge Poverty Week is a national Campaign led by the Poverty Alliance and supported by Scottish Government, taking place between 7th & 11th October 2019

The week is designed to highlight the growing problem of poverty in Scotland and **showcase the solutions** we can all get behind to solve it.

The aims of the week are to:

- Show the reality of poverty in Scotland and challenge stereotypes
- Highlight and showcase the solutions to poverty
- Increase public support for action to solve poverty

The key messages for Challenge Poverty Week are:

• Challenge Poverty? Aye we can!

- Too many people in Scotland are trapped in the grip of poverty
- By boosting people's incomes and reducing the cost of living we can solve poverty
- Solving poverty is about ensuring we can all participate in a just and compassionate society

In the Scottish Borders we are working in partnership with the Poverty Alliance & Community Learning & Development to:

- Facilitate a school holiday programme learn & share event (as above)
- Hold a strategic event to raise awareness of work that is happening across NHS Borders, SBC & Third Sector to challenge poverty and explore the possible development of a Credit Union locally
- For further information please contact: Carole Anderson <u>carole.anderson@borders.scot.nhs.uk</u>

Global Health work: In 2017, the Royal College of Surgeons and Physicians of Glasgow produced a report on global citizenship in NHS Scotland. Eight recommendations emerged describing how Scottish engagement in supporting healthcare in developing countries could be enhanced to maximise the reciprocal benefits of global health work. NHS Chairs and Chief Executives are actively supporting the introduction of a more structured approach to the management of global citizenship activities across NHS Scotland. An NHS Scotland Global Citizenship Programme Board has been established to provide leadership, support and guidance to the development of NHS Scotland's approach to Global Citizenship by approving strategies and plans that support the policies and priorities set by the Scottish Government's International Development Strategy (2016). Ralph Roberts sits on this programme board. It is chaired by John Brown, Chair, NHS Greater Glasgow & Clyde with members including the Chief Medical Officer and the Chief Nursing Officer.

The Logie Legacy charity (volunteers drawn from largely NHS Borders staff) co-ordinates the formal twinning relationship between NHS Borders and St Francis Hospital (SFH), Zambia. Brian Magowan as chair has been invited to speak at the NHS Scotland Global Citizenship Conference, 1 November 2019. The theme is "Developing Sustainable Global Health Partnerships " and our Board has been selected as being an excellent example. The Medical Superintendent of SFH has been invited to speak at the conference too. He and the senior administrator of the hospital as a result are visiting us for 10 days and this will be an excellent opportunity to strengthen various aspects of our partnership.

The 2nd Annual Report of the Logie Legacy has recently been published and highlights some of the excellent projects we have been proud to support over recent years. The most significant achievement in the past year has been the successful completion of a 'Water for Life' programme that with a relatively modest investment of less than £100,000 provided the hospital with a sustainable, reliable and clean supply of water to over 140 properties across the site. This valuable public health initiative is to be followed up with a new project to address some major sanitation issues. Existing projects continue as well as some new ones in the pipeline (ie Infection Control; Cardiology). We are exploring opportunities to engage with Scottish Borders Council to further strengthen our links to Zambia.

Director of Finance, Procurement, Estates & Facilities

Financial Year 2018/19: The Cost Accounts for 2018/19 have been submitted for inclusion in the Scottish Health Service Cost book which will be released later this calendar year.

Financial Year 2019/20: The focus continues to be on the delivery of the 2019/20 financial plan and financial turnaround.

The 3 year financial plan continues to be developed and the Board will receive an update at its Development Session on the 3rd October 2019. The financial plan will be submitted to SG as part of the Annual Operational Plan. Formal guidance is expected in October with the date for submission in draft expected to be early in December 2019. The Director of Finance and Director of Strategic Change and Performance attended a session for the four escalated Boards in NHS Scotland to share information, experience and best practice. Some of the learning will be cascaded across NHS Scotland.

Finance Department: The Business Partner for the IJB will be retiring on the 29th November 2019. It is planned to progress the proposed changes to the finance structure over the coming months which will include this role.

A request has been made to the Board of Trustees to extend the Endowment Fund Investment Advisor contract by 12 months to October 2020. A full market testing exercise for this service will be undertaken during 2020/21.

A request has been made to the Board of Trustees to extend the Endowment Fund External Audit contract for a further 12 months to include the audit of the 2019/20 Annual Report and Accounts. A full market testing exercise will be undertaken thereafter.

Internal Audit: The Audit Committee approved the updated 2019/20 Internal Audit Plan at its meeting on 16th September 2019. This will be circulated to Board members for information.

Property and Assessment Management Strategy (PAMS) 2019: An update presentation on the 2018/19 submission to Scottish Government will be given at the Strategy & Performance Committee on the 7th November 2019.

Audit Scotland Reports: The following Audit Scotland reports were circulated to the Clinical Executive Operational Group for noting and the agreed action is detailed against them:

- Corporate Plan 2019/20 Update (Board Executive Team and Audit Committee for information)
- Fraud & Irregularity Update 2018/19 (Countering Fraud Operational Group to note)

Director of Strategic Change & Performance

Financial Turnaround Programme: The Director of Strategic Change & Performance has invested considerable time in leading the Financial Turnaround Programme as well as the Estates & Facilities Workstream within her portfolio. During August and September time has been spent engaging with a large number of senior clinicians and managers, including presentations to outline how the 3 year financial plan is being developed, working up high level strategic assumptions as part of the Clinical Strategy, developing plans and trajectories to support forecasted savings and prioritising and timelining ideas across the organisation as a result of deconstruction sessions

Regional Working – Ophthalmology: Given on-going service sustainability challenges related to consultant vacancies, NHS Borders has been exploring opportunities with NHS Lothian ophthalmology service to work more collaboratively between the two services. A draft business case is currently being prepared which will be brought forward for consideration in November 2019.

Regional Working – IM&T: Initial work is being carried out on the regional implementation of ServiceNow to replace Topdesk, the current Service Desk tool. NHS Borders will continue with TopDesk in the foreseeable future until Fife and Lothian's levels of Service Desk maturity reach the required levels and the transition to ServiceNow for NHS Borders comes with little or no impact to the IM&T team, the NHS Borders customers and proposed delivery plan. There may be financial implications to this so a full assessment is being carried out and recommendations will be given back to the regional eHealth leads group in the first instance before being considered locally.

IM&T – Desktop Support: Due to the introduction of new technology the call volumes for the Desktop team are still reducing which is allowing the resource to assist the Service Desk with Shift Left and also carry out a process refresh. The team have picked up additional activities around Security and RTD laptop delivery to assist the Field team and the Transformation Delivery Programme. We will be reviewing gaps in the service as part of the TOM but we will be continuing to assign responsibilities to members of the teams to address any areas for concern. These include Asset Management, Support & Maintenance Contracts, Cyber Security and Service Management.

IM&T - Projects & Development: The Projects & Development team are currently supporting a number of system upgrades which are scheduled over the coming weeks. This includes the PACS system, Theatre system, G2 system and Trakcare Upgrade T2018. The team are at the same time supporting the development of a business case for eCasenotes, which is due to be considered by the Clinical Executive in November. If approved the project will commence in April 2020 with preparatory work commencing in late 2019.

Staff Awards: The Sixth NHS Borders Celebrating Excellence Staff Awards event was held on Saturday with 254, guests, sponsors and staff in attendance. The evening started with a two course meal provided by Gary Moore Catering followed by a performance from the NHS Borders Health in Harmony Choir. The main business of the evening then got underway with 10 awards presented. The Winners were as follows

Person –Centred Care – Cauldshiels Ward Using Resources Better – Pulmonary Rehabilitation Behind the Scenes – Joey Dalit (Domestic, Rehabilitation Dept) Supporter of the Year – Mealtime Volunteers Innovation Award – Katharine Rolland – (Tissue Viability Nurse) Excellence in Primary Care Provision – Elaine Agnew (Lindsay & Gilmour) Partnership in Practice – Lukasz Bogus, British Red Cross NHS Borders Values Award – School Immunisation Team Inspiration Award – Colm McCarthy

The Chair presented commendations to the Health in Harmony Choir, BGH Sewing Room, Emergency Department and to Shonagh Milne from Haylodge Hospital. The Chair's Award was presented to Ward 7 from the BGH.

A disco brought the event to a close with celebrations and dancing.

Chief Officer Health & Social Care

Borders Care Voice: I presented to the Borders Care Voice Members Information Event / AGM on 11 September 2019 at MacArts Centre in Galashiels. We discussed the role of the third sector and how their essential input can assist in the delivery of the Strategic Implementation Plan. I also attended the first Borders Third Sector Partnership Health & Social Care themed meeting on 19 September 2019 in St Boswells Village Hall, giving an overview of the Partnership's current work plan in terms of shifting the balance of care and resources into community services. Both meetings were fantastic opportunities to meet with third sector leads and attain a whole system understanding of the strengths that the third sector can bring to the delivery of integrated Health& Social Care in the Borders.

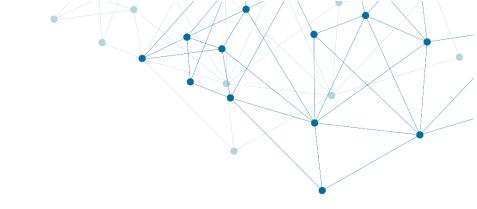
East Region: As the East Region lead for the Children and Young People's workstream of the Type 2 Diabetes Programme, we are developing our response to the Scottish Governments recent publication of their minimum standards for weight management for children.

Strategic Planning Group: The Strategic Planning Group reviewed a draft of the new Strategic Implementation Plan ahead of it going to the IJB on 25 September 2019. It was positively received and a constructive conversation which led to further inclusions, particularly regarding ongoing work with third sector partners and communication.

Joint Inspection of Adult Health and Social Care Services - Progress Review: We had a further visit from our inspectors across Health & Social Care in preparation for a review of our progress since the inspection in 2017. We have formed a working group to collate the information and evidence requested by the inspectors and will continue to liaise with them until their visit week commencing 25 November 2019.

Date: 5 August 2019

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Mr Ralph Roberts Borders General Hospital Campus Melrose Roxburghshire TD6 9BD

Dear Mr Roberts

SUMMARY FROM SHARING INTELLIGENCE FOR HEALTH & CARE GROUP

The Sharing Intelligence for Health & Care Group (referred to as 'the Group') considered NHS Borders at our meeting on 25 June 2019, as part of our routine annual programme of work. We are writing now to summarise the main points we discussed collectively as seven national organisations¹.

The Group's overall aim is to support improvement in the quality of care provided for the people of Scotland, by making good use of existing data, knowledge and intelligence. One of our main objectives is to ensure that, when any of the seven agencies on the Group have a potentially serious concern about a care system, then this is shared and responded to as necessary. Sharing concerns at the right time can help identify emerging problems which can then be acted upon.

The intelligence considered by the Group should already be known to NHS Borders, including a range of information which is already in the public domain. It is important to note that we only consider data/information that is held by the seven agencies represented on the Group. This sort of intelligence helps us identify things that are working well, as well as emerging problems. It does not, however, allow us to make a comprehensive assessment of the quality of care – nor is it the role of the Group to do this.

NHS Borders

When we considered NHS Borders on 25 June 2019, the partner agencies on the Group found it helpful to learn from each other about various aspects of the health and social care system in the Borders. This will help inform the work we carry out as national organisations. As described below, we were pleased to note aspects of your local system that are working well. We also discussed some risks to the quality of care delivered for the residents of the Borders. We acknowledge that work is already being carried out locally to respond to these issues, sometimes with input from one or more of the partner agencies on the Group. The Group therefore agreed that, at this time, there are no actions beyond any already planned that any of the seven national agencies need to take.

¹The Sharing Intelligence for Health & Care Group is a partnership involving: Audit Scotland; Care Inspectorate; Healthcare Improvement Scotland; Mental Welfare Commission for Scotland; NHS Education for Scotland; Public Health & Intelligence from NHS National Services Scotland, and: Scottish Public Services Ombudsman.

Leadership and culture are critically important factors when considering the quality of care in the wider sense. We are also aware that the leaders of today's health and social care systems are working within an environment of extreme pressure. There has recently been a significant level of change across Scotland within the senior leadership of NHS boards, and this is the case in NHS Borders. We noted that across the NHS and wider care system in the Borders there are a number of key senior posts that are vacant or are being covered on an interim basis.

Audit Scotland's progress report² on health and social care integration across Scotland highlighted the importance of collaborative leadership across the different components of local health and social care systems. As a Group, we would like to learn more about how collaborative leadership and partnership working is developing in the Borders – and we are aware that NHS Borders, the Scottish Borders Council, and the Borders Health & Social Care Partnership recently provided information for Scottish Government on the effectiveness of partnership working in the region.

As highlighted in our annual summary report for 2017-2018³, care systems across the country are experiencing unprecedented financial pressures. When we considered NHS Borders in June 2018, we learned that financial sustainability had become a significant cause for concern, with the main cost pressures being staffing budgets and prescribing costs. At our meeting on 25 June 2019, Audit Scotland highlighted that NHS Borders continues to face significant financial challenges. Since December 2018 there has been additional support from Scottish Government with your new Financial Turnaround Programme. Our understanding is that priorities for this programme include developing a robust financial plan for 2019-2020 together with a three-year balanced financial plan. Audit Scotland also explained that there have been changes to your governance mechanisms in order to support the delivery of the Financial Turnaround Programme.

As a Group, we have also highlighted the significant workforce challenges that care systems across Scotland are experiencing. Public Health & Intelligence reported that the rate of consultant vacancies for NHS Borders is lower than the Scottish average – and NHS Education for Scotland reported that NHS Borders continues to be a good environment for trainee doctors, with good engagement in relation to medical education and training. The levels of vacancies and sickness absences for nursing staff have increased in NHS Borders, resulting in greater reliance on temporary nursing staff.

Our meeting on 25 June 2019 provided an opportunity for the partner agencies on the Group to share information with each other about the quality of other front line services in the Borders. For example, the Mental Welfare Commission for Scotland highlighted that Huntlyburn Ward continues to provide excellent in-patient care for adults with mental illness – and the feedback from people using services is positive overall.

The findings from a Healthcare Improvement Scotland inspection of the care of older people at Borders General Hospital were generally positive. Strengths included all patients having a pressure ulcer risk assessment completed within the required time frame, and patient mealtimes were well co-ordinated and managed. NHS Borders has developed an action plan to address areas for improvement identified, and there was improved engagement with the inspection process compared with previous scrutiny.

In 2017, a joint inspection of health and social work services for older people in the Scottish Borders identified a number of areas for improvement, particularly in relation to oversight of some key processes, strategic planning and leadership. At our meeting on 25 June 2019, we

² www.audit-scotland.gov.uk/report/health-and-social-care-integration-update-on-progress

³www.healthcareimprovementscotland.org/our_work/governance_and_assurance/sharing_intelligence/sharing_intelligence_201 7-2018.aspx

were informed that a progress review will be carried out, to learn about how the findings from this inspection have been responded to. In the meantime, the Group acknowledged that this still poses a significant risk, given the level of change/improvement that was required coupled with the financial pressures outlined above.

The Care Inspectorate also highlighted that, in the Borders, there are relatively low and decreasing rates of people receiving intensive home care, and also of older people living in care homes. We would like to learn about the factors underling these patterns.

Healthcare Improvement Scotland also highlighted some examples of where NHS Borders has engaged well with nationally-led quality improvement work. Successes include a reduced rate of cardiac arrest, although there has been an increase in the rate of falls. NHS Borders has also been influential in testing the Maternity Early Warning Score. NHS Borders has some challenges in securing the skills and capacity for leading and carrying out quality improvement work, and some improvement work would benefit from strengthened multidisciplinary involvement.

We hope you find this summary of our discussions helpful. As a Group, we will continue to share intelligence in order to inform the work we carry out as seven national agencies. If you have any suggestions for how our Group can better support your work to deliver high quality care for the residents of the Borders then please don't hesitate to let us know.

Yours sincerely

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Prof. Stewart Irvine Medical Director & Deputy Chief Executive NHS Education for Scotland

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Ann Gow Director of Nursing, Midwifery & Allied Health Professionals Healthcare Improvement Scotland