

## Freedom of Information request 381-19

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### Request

Please could you answer the following questions under the freedom of information act:

1. What is the name of the trust's existing EPR?
2. The name of the supplier
3. When is contract end date?
4. Is the trust planning to go out to procurement within the next 6 months for a new EPR solution?
5. If the trust is planning to go out to procurement, which framework does it plan to use?
6. Does the trust's existing EPR contain an integrated order communications and results reporting solution?
7. If the trust is planning to go out to procurement within the next 6 months for a new EPR solution, will it include an integrated order communications and results reporting solution?
8. Has the trust implemented a patient portal solution that enables patients to access and see their results?
9. If so, which solution and who is the supplier?
10. If not, does the trust plan to procure a patient portal solution that enables patients to access and see their results?
11. The name and email address of the Trust CIO / Director of IT

### Response

1. TrakCare
2. InterSystems
3. 2029
4. No
5. Not applicable.
6. Yes
7. No
8. No
9. Not applicable.
10. No definite plans at this stage.
11. Jackie Stephen, Head of IM&T, Borders General Hospital, Melrose, TD6 9BS  
[jackie.stephen@borders.scot.nhs.uk](mailto:jackie.stephen@borders.scot.nhs.uk)

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **381-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.