

Freedom of Information request 429-19

Request

1. How many agency nursing shifts have your health board used the Scottish Nursing Guild for in August 2019?
 - a. Please provide a breakdown of the amount of shifts per ward or Departments that SNG filled for agency nurses in August 2019.
2. What other nursing agencies do you use off contract/off framework?
 - a. How many nursing shifts did other off contract agencies fill in August (broken down by department and agency)?
3. Please list any other services within your health board that utilise off contract suppliers.
 - a. Please specify which use SNG also. This could include prisons, community or complex care packages.
 - b. Please break down by service and request for the month of August.

Response

1. NHS Borders have used the Scottish Nursing Guild to cover 24 shifts in August 2019.

| No. of Shifts | Department |
|---------------|---------------------------|
| 2 | Emergency Department |
| 6 | MAU / Ward 5 |
| 10 | Medical Ward 4 |
| 3 | DME |
| 2 | Hawick Community Hospital |
| 1 | Allocated on arrival |

2. NHS Borders use Robinson Medical Recruitment. During August 2019 no shifts were covered by any off contract/off framework agencies.
3. The Board has incurred spend during August 2019 on the following other Agency Contractors. The table below presents the Agency Contractor and the Service area.

| | |
|---------------------------------------|---|
| ID Medical | Hawick Community Nursing Learning Disability Service BGH Accident Emergency BGH Ward 12 DME BGH Ward 14 DME BGH Ward 4 BGH Ward 6 |
| The Social Care Community Partnership | BGH Ward 6 |

Please note the data provided above on suppliers has been taken from the NHS National Finance System which does not record the period when the service was provided therefore this data is when the spend was incurred rather than when service provided.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **429-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.