

Freedom of Information request 441-19

Request

Under Freedom of Information legislation I would like to request all documentation (including but not limited to emails and correspondence) held by NHS Borders on ambulance waiting times for all Hospitals under NHS Borders health board from January 2019 to present

Please provide the following information for the past year

1. Number of times an ambulance has been placed on 'divert' to another hospital with a patient in it.
2. How many times has an ambulance had to wait five minutes or more before patients have been admitted?
3. How long does an ambulance have to wait outside with a patient in it, requiring emergency attention before it is 'diverted' to another hospital?

Response

Unfortunately information on ambulance waiting times is not held by NHS Borders. This data will be held by the [Scottish Ambulance Service](#), therefore under Section 25 of the FOI(S)A 2002 this data is accessible elsewhere.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **441-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.