

Freedom of Information request 518-19

Request

I am writing to you under the Freedom of Information Act 2000 to request the following information from you.

- a) For the period 1st January 2018 to 31st December 2018 (or the most recent 12 month period available), the number of patients diagnosed with genetic haemochromatosis under your care.
- b) For the period 1st January 2018 to 31st December 2018 (or the most recent 12 month period available), the average time in days from first referral from primary care to the patient's first appointment within your trust.
- c) A copy of the protocol and/or patient pathway applicable to the care of people with genetic haemochromatosis.
- d) The date that your protocol/patient pathway for genetic haemochromatosis was last reviewed or revised.
- e) A copy of your clinical protocol(s) for therapeutic venesection.
- f) The date that your protocol(s) for therapeutic venesection were last reviewed or revised.

Response

- a) In 2018 there were 100 patients diagnosed with genetic haemochromatosis under the care of NHS Borders.
- b) In 2018 the average wait time was 35 days.
- c) Please find attached below copy of our Venesection Standard Operating Procedure for Patients with Haemochromatosis.



venesection_protoco
l_1_2.pdf

- d) The above protocol was last reviewed in January 2018.
- e) As with c) above.
- f) As with d) above.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **518-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.