

Freedom of Information request 525-19

Request

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the health board below, details of which can be found in this email:

Organisation: NHS Borders

The details we require are:

Q1: Which supplier/suppliers do the health board have a contract with for their Endoscopy equipment maintenance, repair and servicing?

Example answer: Olympus for all

Q2: If not on full contract, which supplier/suppliers do the health board use for their Endoscopy equipment maintenance, repair and servicing, on an ad-hoc basis?

Example answer: Avensys for all

Q3: Contract end date? (Where applicable)

Example answer: January 2022

Q4: Contract length? (Where applicable)

Example answer: 5 years

Response

1. The main processors from the stacks and the Diathermy are on Contract with Olympus. The Endoscopes are on contract with Clearview. All other equipment from stacks within Endoscopy are looked after internally EBME.
2. In house.
3. Olympus contract ends Sept 2020; Clearview contract 5 year agreement ends Sept. 2021.
4. As above.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **525-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both

the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.