

Freedom of Information request 566-19

Request

1. Does the trust currently have an Electronic Document Management System (EDMS) in place?
2. If so, what EDMS is deployed?
3. When was the system deployed?
4. When does the contract with the EDMS supplier end or when is the review date?
5. What is the rough spend on the EDMS either annually or total contract value (TCV)?
6. How was the EDMS procured, i.e. via framework and if so, which one?
7. Does the trust have an Electronic Patient Record (EPR) system in place?
8. If so, what EPR is deployed?
9. When was the EPR deployed?
10. What is the value of the EPR contract, either annually or total contract value (TCV)?
11. When is the current EPR contract due for renewal?
12. Does the trust store active physical patient files in-house or off-site
13. If off-site, who is the current storage provider?
14. How many files/boxes are stored off-site
15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library?
16. How many WTE/FTE work within the library
17. How many clinical appointments does the trust average each day/week/month?

Response

1. NHS Borders does not currently use an EDMS.
- 2-6. Not applicable
7. Yes, NHS Borders does use an EPR.
8. NHS Borders uses TrakCare.
9. TrakCare was deployed in 2010.
10. The contract for TrakCare is approximately £250,000 per annum.
11. The current contract expires in March 2020. A new contract has already been agreed with InterSystems for TrakCare version 2018.
12. Patient files are stored both in-house and off-site.
13. OASIS is our current storage provider.
14. 7,900 boxes are stored off-site.
15. There are approximately 150,000 files stored on-site.
16. 19.6 WTE
17. There are approximately 2,900 clinical appointments per week.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **566-19** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for

correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.