NHS Borders

Planning & Performance

NHS Borders
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Freedom of Information request 11-20

Request

- 1. (i) How many emergency admissions to hospital, in the financial year 2018-19, had a reason for admission relating to insufficient social care support?
- (ii) In how many cases was the person admitted terminally ill?
- (iii) In how many cases did the person admitted die in hospital?
- 2. (i) How many emergency admissions to hospital, in the financial year 2018-19, had a reason for admission relating to informal carers/family lacking support or not being able to provide care?
- (ii) In how many cases was the person admitted terminally ill?
- (iii) In how many cases did the person admitted die in hospital?
- 3. In the financial year 2018-19, how many people had three or more emergency admissions to hospital in the last 90 days of their life?
- 4. In the financial year 2018-19, how many people died in hospital while (i) waiting to receive a social care assessment, and (ii) waiting for a social care package to be put in place following an assessment?
- 5. In the financial year 2018-19, how many days were spent in hospital by people with a terminal illness whose discharge had been delayed because they were (i) waiting to receive a social care assessment, and (ii) waiting for a social care package to be put in place following an assessment?

Response

- 1. NHS Borders do not hold this level of information on our electronic systems, this data may be held in a patient's notes but to extract this data would require a manual trawl of all records and the cost of carrying out this work would exceed the limit set in the Fees Regulations. Therefore under Section 17 of the FOI(S)A 2002 this data cannot be provided.
- 2. NHS Borders do not hold this level of information on our electronic systems, this data may be held in a patient's notes but to extract this data would require a manual trawl of all records and the cost of carrying out this work would exceed the limit set in the Fees Regulations. Therefore under Section 17 of the FOI(S)A 2002 this data cannot be provided.
- 3. In the year 2018-19 85 people had three or more emergency admissions to hospital in the last 90 days of their life.
- 4. In the year 2018-19 (i) no person died in hospital awaiting a social care assessment (ii) <5 people have died awaiting a social care package following assessment.
- 5. NHS Borders do not hold this level of information on our electronic systems, this data may be held in a patient's notes but to extract this data would require a manual trawl of all records and the cost of carrying out this work would exceed the limit set in the Fees Regulations. Therefore under Section 17 of the FOI(S)A 2002 this data cannot be provided.

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the ISD Statistical Disclosure Control Protocol.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **11-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.