NHS Borders Education Centre Borders General Hospital Melrose Roxburghshire TD6 9BD 01896 825545 foi.enquiries@borders.scot.nhs.uk



Environmental Information Regulations Request 49-20

Request

Please can I request, under the Freedom of Information Act, details of all pest control incidents which occurred at hospitals for the years 2010 to 2020. I would appreciate the following information provided in the form of a spreadsheet such as Excel or CSV file.

For each call out please provide the following information:

Name/location of hospital Year of call out Name of pest controller contacted Reason for call out (e.g., vermin, wasp nest, etc) Location of pest in hospital Outcome (e.g. pest removed successfully) Cost of call-out

Please include details if the incident took place in the hospital grounds too.

Response

Please find attached a spreadsheet with the data requested above:



Data for the years 2014-2016 is provided below in the pdf document attached as per a previous response:



Please note for the years prior to 2014, 2017 and 2018 we do not hold data on the number of times pest control had to be deployed as this data was held by an external contractor and therefore under Section 10(4)(a) of the EIR Regulations this data is not held.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or <u>foi.enquiries@borders.scot.nhs.uk</u>.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **49-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.