

## Freedom of Information request 51-20

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### Request

I would like to request the following information under the Freedom of Information (Scotland) Act 2002: The date and length of time of each instance where there was not an out of hours GP available at each of the health board's emergency primary care centres or locations.

Please provide the information for each of the past five financial years (i.e. 2015/16 – 2019/20).

Under the Freedom of Information (Scotland) Act I understand that I can specify the format in which the information is provided so please provide the answers in a excel spreadsheet.

### Response

Please see attached spreadsheet which provides the data requested. Please note that in the event of not having a GP on shift the Borders Emergency Care Service (BECS) contingency makes GP provision for on-call telephone support and potential attendance if required.



FOI Proforma 51-20  
13 February 2020.xls

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **51-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.