

## Freedom of Information request 139-20

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### Request

To ask how much money has been spent to date (showing costs by financial year) on Office 365 by the NHS in Scotland and to list the number of people actively using the software in your Health Board.

### Response

Costs for NHS Scotland as a whole, would be available through National Services Scotland (NSS) and the National Programme Team. Therefore under Section 25 of the FOI(S)A 2002 this information is accessible elsewhere.

Under Section 15 Duty to provide advice and assistance NHS Borders spent £89,266.97 for the period 2019/20.

NHS Borders currently has 1 member of staff using the full Office 365 package and 600 staff members using Microsoft Teams.

We are preparing to migrate 3000+ users mail during coming months.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **139-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.