

Freedom of Information request 148-20

Request

1) In the period January 1 to March 31, 2020, how many times did patients present at your A&E departments (to include major A&E departments, minor injuries units and walk-in centres) with dental health problems? (Please can you state whether the response solely relate to major A&Es or whether any minor injury units have been included too?)

If you have any specialist facilities for dental treatment, please exclude these.

Of these patients:

2) Can the numbers please be broken down by type of problem e.g. toothache, abscess/infection, loss of teeth, broken or loose teeth, gum disease/bleeding from the mouth, decay.

3) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+

Response

Please find below the number of attendances at NHS Borders' Emergency Department, we do not record attendance at Minor Injury Units:

Diagnosis Description	Total
Caries Of Dentine	<5
Dental Caries, Unspecified	<5
Disease Of Tongue, Unspecified	<5
Other Dental Caries	5
Periapical Abscess Without Sinus	10
Sialoadenitis	<5
Total	21

Ageband	Total
20-29	6
30-39	5
40-49	<5
50-59	<5
70-79	<5
unknown	<5
Total	21

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the [ISD Statistical Disclosure Control Protocol](#).

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **148-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.