

Freedom of Information request 155-20

Request

Please can you provide me with the following information –

1. Which recruitment agencies have you used in the last 12 months?
2. What is the Temporary agency spend for Admin and clerical roles in the last 12 months?
3. What is the Temporary agency spend for roles such as catering and cleaners in the last 12 months?
4. How do you decide which recruitment agencies you use? Ie, Do you recruit via a PSL, Master Vendor, Vendor Neutral Managed Solution?
5. What process do recruitment agencies have to be part of to be considered to recruit for you?

Response

1. The following suppliers were utilised by NHS Borders for the supply of Agency Staff:

Admin and Clerical Agency	PARITY PROFESSIONALS LIMITED
Allied Health Professionals	ATLANTIS MEDICAL LTD CARE PROVIDERS HEALTHCARE GLOBE LOCUMS LIMITED ID MEDICAL GROUP MAXXIMA LTD MEDACS HEALTHCARE SERVICES PLC MP LOCUMS HEALTHCARE LTD PERTEMPS MEDICAL LIMITED PIERS MEADOWS RECRUITMENT LTD RANSTAD CARE LIMITED SANCTUARY PERSONNEL LTD SCOTTISH NURSING GUILD SENSIBLE STAFFING SURGI-CALL LOCUMS YOUR WORLD RECRUITMENT LTD SET HEALTHCARE LTD
Healthcare Sciences	DAY WEBSTER
Medical & Dental	A AND E AGENCY HEAD RESOURCING LIMITED HOLT DOCTORS LTD ID MEDICAL GROUP INTERACT MEDICAL

MEDACS HEALTHCARE SERVICES PLC
 MEDECHO LIMITED
 MP LOCUMS HEALTHCARE LTD
 PERTEMPS MEDICAL LIMITED
 PERTEMPS RECRUITMENT PARTNERSHIP
 LTD
 REED PERSONNEL SERVICES
 SCOTTISH NURSING GUILD
 SURGI-CALL LOCUMS
 SYNAPTIK
 TEMPLARS MEDICAL AGENCY
 TOTAL ASSIST RECRUITMENT LTD
 FRESH RECRUITMENT LTD

Nursing & Midwifery

CLARKSON INFECTION PREV CONSULTING
 LTD
 H1 HEALTHCARE GROUP LIMITED
 H1 HEALTHCARE SOLUTIONS LTD
 ID MEDICAL GROUP
 MAXXIMA LTD
 MAYDAY HEALTHCARE PLC
 MEDACS HEALTHCARE SERVICES PLC
 MICROBIOLOGICAL SUPPLY COMPANY
 PLAN B HEALTHCARE PLC
 REED PERSONNEL SERVICES
 ROBINSON MEDICAL RECRUITMENT
 SCOTTISH NURSING GUILD
 THE SOCIAL CARE COMMUNITY
 PARTNERSHIP
 YOUR WORLD NURSING
 YOUR WORLD RECRUITMENT LTD

Other Therapeutic

GLOBE LOCUMS LIMITED
 HOLT DOCTORS LTD
 ROCHE PRODUCTS LTD
 SENSIBLE STAFFING
 THE PLACEMENT GROUP

Support Services

HAYS SPECIALIST RECRUITMENT LIMITED
 MEDACS HEALTHCARE SERVICES PLC
 REIVER RECRUITMENT LTD
 ASA INTERNATIONAL LIMITED

2. The total spend on Admin and Clerical Agency staff in 2019/20 was £47,089.
3. The Board did not contract for Catering and Cleaning staff from Agency suppliers during 2019/20.
4. National Services Scotland (NSS) National Procurement coordinate the procurement process and appointment of framework contractors for agency staffing for NHS Scotland.

5. The procurement process is administered by NSS through the National Contracts Scotland Procurement Portal accessible by the following link:

<https://www.publiccontractsscotland.gov.uk/>

All details on how to register and apply for available contracts is detailed on this website, therefore under Section 25 of the FOI(S)A 2002 this data is accessible elsewhere.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **155-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.