

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
TD6 9BD
01896 825545
foi.enquiries@borders.scot.nhs.uk



Environment Information Regulations Request 200-20

Request

I am requesting the following information:

- 1. What did your organisation pay for water in 2018/9 and 2019/20?
- 2. Has your organisation made any attempts in the last 2 years to identify and recover overcharges for water?
- 3. If yes, what was the value of the recovered amounts in 2018/9 and 2019/20?
- 4. If yes, was an external company engaged for this work?
- 5. If yes, what was the name of this company?
- 6. Was this company a water specialist company?
- 7. Would your organisation be interested in saving money on water on an ongoing basis? This is a saving that will not impact on the front line. We can conduct a review of water charges remotely (phase 1) and will work with your water suppliers and carry out site visits (Phase 2) as often as is required to achieve savings for you, all on a no win no fee basis.
- 8. Are you aware of the EU compliant NHS East of England collaborative Framework which is available to you to use? (User Guide attached FYI).
- 9. Can you provide contact details (name, email address and phone number) for the person in your organisation who has responsibility for water costs and related savings.

Response

1. The table below details how much NHS Borders paid for water in each of the last two financial years:

Year	Amount
2018/19	£238,911.39
2019/20	£216,264.09

- 2. Yes, recovery of charges and rebates on drainage rates.
- 3. Between 2014 and 2020, investigation and recovery efforts led to £65,647.38 being recovered.
- 4. Yes
- 5. Schneider
- 6. Yes
- 7. This request is invalid. The Freedom of Information (Scotland) Act 2002 provides a right of access to the information we hold. It does not require the public authority to express opinions, make suppositions or draw conclusions. Therefore under Section 17 of the FOI(S)A 2002 this data is not held.
- 8. No, we were not previously aware of this Framework.
- 9. Billy Inglis, Estates Manager Operations M&E, billy.inglis@borders.scot.nhs.uk, 01896 826000.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **200-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.