

Freedom of Information request 230-20

Request

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

1b. What is the name of the MV/NV provider?

1c. Please provide the contract start and end date for this provider

Temporary Staffing Spend

2. How much did the organisation spend on agency (non-contract) staff and internal bank staff for the financial year 19/20 (April 2019 - March 2020). Please fill in the table to represent the agency and bank spend for the below staffing groups-

Staffing Groups*	Agency (non-contract) Spend 19/20	Internal Bank Spend 19/20
Ambulance staff		
Administration and Estates		
Medical and Dental		
Nursing and Healthcare Assistants		
Healthcare Science		
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's		

*Clarification of each staffing group and the roles included in these groups (defined by NHS Digital) can be found in the table on the next page.

Direct Engagement/Outsource Employment Solution

3a. Does the organisation use a third party to provide a Direct Engagement (DE)/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

3b. What is the name of the DE/Outsourced Employment supplier? (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

3c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific etc. Please list all applicable

3d. Does your DE supplier provide reporting as part of their service? For example, producing NHS Improvement weekly return reports

3e. Please provide the contract start and end date for the DE supplier

3f. How much did the organisation spend in 19/20 for the provision of the direct engagement service?

Response

- 1a The Board use the National Framework of suppliers in place as contracted by NHS National Services Scotland.
- 1b The Board utilises a number of suppliers dependent on specialty/skills requirements.
- 1c The various contracts in place from NSS for Agency Staff have individual contractual periods. The contracts can be viewed on the NHS Scotland Public Sector Procurement Portal or the NSS website. <http://www.nhsscotlandprocurement.scot.nhs.uk/home.aspx>
- 2 NHS Borders incurred the following expenditure during financial year 2019/20 on Agency Staffing (Non Contract) and internal bank staff.

Staffing Groups*	Agency (non-contract) Spend 19/20	Internal Bank Spend 19/20
Ambulance staff	Nil	Nil
Administration and Estates	£65,629.30	£984,883.91
Medical and Dental	£785,719.35	Nil
Nursing and Healthcare Assistants	£782,464.84	£2,399,876.23
Healthcare Science	Nil	£80,271.78
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's	£419,611.11	£133,957.55

- 3 NHS Borders does not use a third party to provide Direct Engagement/Outsourced Employment Solution.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **230-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.