

Freedom of Information request 248-20

Request

I would like to request the following information under the Freedom of Information (Scotland) Act 2002.

1. How many new mental health assessment hubs have been established by the health board since March in response to the COVID-19 outbreak.
2. How many people have been seen by each mental health assessment hub each week since it was established and how many of these appointments have been a) in person and b) virtual
3. The WTE number of staff deployed to work in each mental health assessment hub and the number (WTE) of these roles that have been filled by bank or agency staff.
4. The amount spent on establishing and monthly running of the mental health assessment hubs.
5. For how long the health board intends to continue operating each mental health assessment hub.

Under the Freedom of Information (Scotland) Act I understand that I can specify the format in which the information is provided so please provide the answers in a excel spreadsheet.

Response

At present there is no Mental Health Assessment Hub in NHS Borders although plans to pilot this model are currently under active consideration. Urgent mental health assessments are currently undertaken by the NHS Borders Mental Health Crisis Team within office hours, and by the duty psychiatrist accompanied by an experienced mental health nurse outwith office hours.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **248-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.