

Freedom of Information request 265-20

Request

Question 1) How many complaints or concerns have been raised by a member of staff in your health board about PPE in each of the last eighteen months between 1st January 2019 and the 30th June 2020 (please provide the data by month)

Question 2) A copy of any letter, emails, minutes of a meeting, or communication with anyone, or any department, that is or represents the Scottish Government, regarding PPE in response to COVID-19

Response

- Concerns relating to Personal Protective Equipment (PPE) are recorded on NHS Borders Adverse Event recording System (DATIX) and have been specifically tracked since the 16 March 2020 given their significance in relation to the Covid-19 Pandemic response. On Datix there is no sub-category for PPE and so a manual trawl (reading every event description) of all adverse events has been carried out using the keywords: 'PPE', 'Personal Protective Equipment', 'visor', 'masks' to offer the information in the table below. These events include any reference to PPE and have been recorded by staff across all NHS Borders sites. It is not possible, due to time and resources; to check all adverse events from 1 January 2019 to 16 March 2020 prior the tracking system being in place therefore under Section 17 of the FOI(S)A 2002 we cannot provide:

Month	Number of reported events
March 2020 (16 March onwards)	4
April 2020	8
May 2020	3
June 2020	4

- Please find attached below copies of correspondence between the Chief Executive and Scottish Government currently held in relation to PPE:



Email 1.pdf



Email 2.pdf



Email 3.pdf



Email 4.pdf



Email 5.pdf



Email 6.pdf



Email 7.pdf



Email 8.pdf



Email 9.pdf



Email 10.pdf



Email 11.pdf



Email 12.pdf



Email 13.pdf



Email 14.pdf

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **265-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.