

Freedom of Information request 268-20

Request

Question 1) How many incidents of violence against staff were recorded in a) 2016/17, b) 2017/18, c) 2018,19, d) 2019/20 and e) 2020/21 and how many of those were i) verbal and ii) physical and how many of those resulted in a report being made to 1) the police and 2) a conviction

Question 2) How many days absence was taking be staff as a result of violence they experienced in the work place in a) 2016/17, b) 2017/18, c) 2018,19, d) 2019/20 and e) 2020/21

Response

1. Please find data below as per request:

Total Aggression and Violence adverse events against staff

	2016-17	2017-18	2018-19	2019-20	2020-21 (Up to 16.07.20)
Total	1404	902	1186	775	140

Verbal Aggression & Violence

	2016-17	2017-18	2018-19	2019-20	2020-21 (Up to 16.07.20)
Verbal aggression by other	60	64	90	67	14
Verbal aggression by patient	796	302	361	217	44
Verbal allegation	18	7	9	6	2
Total	874	373	460	290	60

Physical Aggression & Violence

	2016-17	2017-18	2018-19	2019-20	2020-21 (Up to 16.07.20)
Alcohol related aggression and violence	38	32	25	24	9
Improper behaviour	15	28	108	34	2
Physical aggression by other	3	2	6	3	0
Physical aggression by patient	461	457	567	404	68
Staff-staff conflict	9	8	14	16	1
Use of weapon	4	2	6	4	0
Total	530	529	726	485	80

1&2) This data is not held by NHS Borders. Data on the number of charges and prosecution of patients/visitors would be held by Police Scotland and therefore under Section 25 of the FOI(S)A 2002 this data would be accessible elsewhere.

2. This information is not recorded, therefore under Section 17 of the FOI(S)A 2002 this data is not held.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **268-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.