

Freedom of Information request 280-20

Request

Under FOI legislation could I please request the following:

1. Copies of any correspondence (including emails, attachments, typed or handwritten notes, letters, notes/records of phone calls, texts or instant messages, minutes of meetings, briefings or otherwise) between health boards and care homes on the subject of testing care home staff and residents. Can I limit the time period from April 2020 till present day.
2. Any feedback forms from care homes staff on the subject of training in the COVID-19 environment. Can I limit the time period from April 2020 till present day.

Response

1. Please note that to extract this data would require a manual trawl of a number of staff files and the cost of carrying out this work would exceed the limit set in the Fees Regulations of the FOI(S)A 2002 under Section 12 and therefore we are not required to provide.
2. NHS Borders doesn't own or have operational responsibility for any care home. This information would be available from SB Cares or the independent providers of Care Homes. Therefore under Section 17 of the FOI(S)A 2002 this information is not held.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **280-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.