

Freedom of Information request 284-20

Request

1. Do you prepare all catering for patients and visitors in-house or outsourced or buy in precooked meals per site, please state sites details for the all requested information below.
2. If catering is outsourced please provider contractors details
3. Please explain in detail process involved in disposal of food waste and cost associated with this for the following scenario i.e.
 - 3.1 If food waste macerated please provide detailed breakdown of cost analysis including running costs of macerated machines, annual service contract; electricity and water tariff charges. Do you have ppm for the unblocking of foul drainage contract and how many times foul drainage were blocked over last 3 years due to food waste stemming from main trust kitchen.
 - 3.2 If food waste is treated off-site by contractor please state what happens to food waste and please provide detailed breakdown of all charges associated with this service including cost of bags, porter cost to transfer the food waste to a secured area, frequency of collection of food waste, carbon emissions and length of contract.
 - 3.3 Has your organisation ever been cautioned by public body/EA for causing pollution from food waste.
 - 3.4 State process involved in recording food waste data as part of annual ERIC disclosure and please state on average how much food is wasted per kg/day.
 - 3.5 Does your organisation track the food ordered for each patient as patients are transferred to another ward during their stay in the Hospital for the treatment or recovery.
4. Please provide name and email details of Trust Chief Executive, Board Directors responsible for the estates and finance.
5. Does your organisation has Sustainability management Plan and Carbon neutral plan by 2030/2050, please forward both documents.

Response

1. Within NHS Borders properties all catering is prepared in house.
2. Not applicable.
3.
 - 3.1 We do not hold data on running costs and servicing is completed in house. Information on tariffs specifically for the catering service is not held. There have been no recorded instances of food waste blockages.
 - 3.2 There is no food waste treated off-site.
 - 3.3 No
 - 3.4 NHS Borders are not required to submit reports to ERIC; and the amount of wastage is not recorded in kg per day, therefore this data is not held.
 - 3.5 Yes
4. This information is available on the NHS Borders public website at the following link, therefore this data is accessible elsewhere:

<http://www.nhsborders.scot.nhs.uk/patients-and-visitors/>
5. NHS Borders does not currently hold either of these documents.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **284-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.