

Freedom of Information request 300-20

Request

In the attached response (.pdf) the patient list size for Yetholm Surgery (Kelso Medical Group) has been marked as "N/A." This is because patients are registered with the practice, not individual branches. Would it be possible to receive the number of patients registered with the practice?

Response

At the time of the closure in July 2019 the overall practice population for Kelso Medical Group was 11,813 with a total population of 546 residing in Yetholm & Kirk Yetholm combined. Where the overall practice population has increased, the population in Yetholm has declined taking it from 6% to 4.6% of the total practice during the 10 years.

Under Section 15 of the FOI(S)A 2002 Duty to provide advice and assistance we can provide the following information:

The branch operating in Yetholm was initially reviewed in 2008 where there had been 405 patients seen, during 2018 this figure had reduced to 28 patients (this is a 93% decline) and in the first 6 months of 2019 there had been a total of 18 patients seen. This level of reduction over a period of 10 years was clearly not sustainable particularly as the numbers continued to reduce.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **300-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.