

Freedom of Information request 301-20

Request

I wish to request the following under freedom of information laws and would accept any response to this e-mail address:

1. The approximate number of staff in the organisation who were moved from working in offices to working from home during the coronavirus pandemic.
2. Any breakdown of the costs associated with staff working from home during the period, including details of ICT equipment purchased.
3. Details of any cyber-security incidents associated with the switch, including whether there had been a rise incidents.

Response

1. Remote access is available to all NHS Borders laptop users, this allows over 1,000 staff members the capability of working from home with an average of 400+ doing this daily.
2. Please find below a breakdown of the costs associated with staff working from home during the COVID period:

Laptops x 615 - £273,625.80 exc vat
Webcams x 950 - £8,122.00 exc vat
Headsets x 1450 - £37,764.90 exc vat
3. NHS Borders have experienced no Cyber incidents throughout the COVID response.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **301-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

