

Freedom of Information request 311-20

Request and Response

Question	Sub Question	Data/Answer	Notes	
Total Hospital Samples/ yr	Blood Transfusion	This data is not currently held in a format that we can easily retrieve from our electronic systems. To extract this data would require multiple manual trawls and this work would take in excess of 40 hours, which is outwith the parameters of the Fees Regulations of the FOI(S)A 2002 therefore we are not required to provide.	Total samples for Hospital only (not GP)	
	Haematology			
	Clinical Biochemistry			
	Immunology			
	Cytology			
Total GP Samples/ yr	Blood Transfusion			Total samples just for GP Surgeries
	Haematology			
	Clinical Biochemistry			
	Immunology			
	Cytology			
Hospital Errors Recorded/ yr	Wrong Blood in Tube		Errors recorded for Hospital Samples (Exact figures or %)	
	Rejection rates			
	Spoilt due to delay – coagulation			
	Lost in transport			
GP Errors Recorded/ yr	Wrong Blood in Tube		Errors recorded for GP Samples (Exact figures or %)	
	Rejection rates			
	Spoilt due to delay – coagulation			
	Lost in transport			
Lab Re-Labeling of Tube	Avg Time to re-label Tube	This information is not recorded, therefore under Section 17 of the FOI(S)A 2002 this data is not held.	Time to re-label a tube before loading on to rack for Analyser	
	Job Title and Salary Band/ Grade of Re-Labeller	This information is not recorded, therefore under Section 17 of the FOI(S)A 2002 this data is not held.	Who is performing the re-labelling of the Tube?	
Estimated Costs	Rejected Sample	This information is not recorded, therefore under Section 17 of the FOI(S)A 2002 this data is not held.	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the	

			sample.
	Wrong Blood in Tube	This information is not recorded, therefore under Section 17 of the FOI(S)A 2002 this data is not held.	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	This information is not recorded, therefore under Section 17 of the FOI(S)A 2002 this data is not held.	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	13 MLAs across the whole Lab (11WTE)	
	How much of their day is spent Labelling & Re-labelling samples	This information is not recorded, therefore under Section 17 of the FOI(S)A 2002 this data is not held.	An hour each day, 4 hours a day, couple of days a week, 50% of their day/week

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **311-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.