

Freedom of Information request 313-20

Request

This is an information request relating to unpaid bills by overseas visitors.

Please include the information for each of the following periods; 2019-20 and April 2020 to the present day:

- The total number of visitations by overseas visitors
- The total cost of health charges for medical treatment received by overseas visitors
- The total cost of medical treatment health charges which remain unpaid by overseas visitors

By overseas visitors I am referring to people who live outside the EEA and Switzerland (non-EEA nationals), including former UK residents, who are not automatically entitled to free NHS care.

Response

Please find below data as per request:

	2019-20	Apr-20
• The total number of visitations by overseas visitors	8	0
• The total cost of health charges for medical treatment received by overseas visitors	£22,259	0
• The total cost of medical treatment health charges which remain unpaid by overseas visitors	£8,747	0

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **313-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.