

## Freedom of Information request 350-20

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### Request

Question:

1. A copy of written, agreed protocol/s for the established rehab pathway that community services adhere to for covid-19 patients recovering at home. This is following the publication of the Scottish Government framework for supporting people through recovery and rehabilitation during and after the covid-19 pandemic on the 13 August.

Link: <https://www.gov.scot/publications/framework-supporting-people-through-recovery-rehabilitation-during-covid-19-pandemic/pages/10/>

In your response you said the SG was in process of developing this framework and that on those grounds the data wasn't held. Now the framework has been published for almost a month, please supply the information. Please clearly detail in the response what treatments GPs are instructed to provide to patients recovering at home with covid-19.

### Response

The Scottish Government Rehabilitation Framework provides an overarching set of principles to guide Health Boards in their approach to Covid-19 rehabilitation. It does not provide a prescriptive model in which to provide services. NHS Borders continues to provide advice, education and referral to appropriate services for all patients including those recovering from Covid-19. Currently we do not hold any written protocols, therefore under Section 17 of the FOI(S)A 2002 this data is not held.

General Practitioners are independent contractors who work in partnership with NHS Boards to deliver primary care services. General Practitioners will undertake relevant clinical assessments and treatments based on their patients need in line with their role as Expert Medical Generalists. NHS Boards do not instruct GPs to provide treatments.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **350-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the

Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle,  
Doubledykes Road, St Andrews, Fife.