

Freedom of Information request 379-20

Request

- 1) What Community health system does your Health Board use?
- 2) What is the contract end date for the Community Health system?
- 3) What Mental health system does your Health Board have in place?
- 4) What is the contract end date for your mental health system?
- 5) What plans do your Board have to integrate health & social care?
- 6) Does your Health Board plan a procurement for an integrated H&SC solution?
- 7) When is your next review of the health and social care digital strategy?
- 8) What Clinical Portal does your Board use?
- 9) What Bed management system does your Health Board use?
- 10) What is the contract end date for your bed management system?
- 11) When is the boards next review of clinical systems in place?

Response

1. EMIS.
2. 31 March 2021.
3. EMIS Community Web and Trakcare.
4. 31 March 2021 & 31 March 2029.
5. NHS Borders has a joint Digital Strategy which it plans to implement over the next 5 years.
6. The Roadmap details some components which may result in a procurement over the lifetime of the roadmap.
7. 2021.
8. N/A.
9. Trakcare.
10. 31 March 2029.
11. NHS Borders continually review clinical systems.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **379-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both

the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.