

Freedom of Information request 422-20

Request

Can you provide me with your Current IT/Digital strategy?
Also can you provide me:

1. Who is the head of your IT and Digital?
2. Who is your IT manager?
3. What is your current annual IT spend?
4. Do you currently have any IT Managed Services? If so with who? And when do they end?
5. How many servers do you have?
6. What do you use currently for storage?
7. What are your current IT challenges?
8. What It contract will you be going out to tender for 2020/2021?

Response

1. Ms Jackie Stephen, Head of IM&T
2. Mr Kevin Messer,
3. The current annual spend is £4.1m.
4. We have multiple Cloud based applications managed by Clinical System Suppliers within National Frameworks which are managed at a nationally level.

The only specific IT related managed services we have is the following:

ATOS – O365 support which ends March 2021

5. 347 Virtual Servers & 23 Physical Servers.
6. Hewlett Packard (HP)
7. Windows 10 Implementation
O365 Implementation
Infrastructure Network Bandwidth
8. Please find below a list of contracts due for renewal up to 31 March 2021 (2020/21):

Supplier	Brief Description	End Date
learnPro Ltd	e:ESS maintenance contract 29.11.19- 28.11.20	28/11/2020
Ascribe Ltd T/A Emis Health	Ascribe Pharmacy System Annual Support and Maintenance	29/11/2020
TOPdesk UK limited	TOPdesk Call Management System (replaced VQSM)	30/11/2020
HealthNet Connections Ltd	ViewPoint Ultrasound System Annual Support and Maintenance	31/12/2020
Sectra Ltd	IEP Annual Service Charge (555 transactions Tier 2)	24/01/2021
Intersystems	Ensemble Ex - 1 CPU	29/01/2021
Datix	Risk Management Software and Customer Support	31/01/2021

Capita IT Services	Meraki MR Enterprise License 1YR	19/02/2021
Softcat PLC	Sophos 12 Months Endpoint Protect Advanced x 3500 1 year renewal	25/02/2021
Newgate Technology Ltd	Nexus Theatre System Annual Maintenance	28/02/2021
Carestream Dental Ltd	R4 Workstation Licenses x 37	23/03/2021
Trustmarque Solutions Ltd	Survey Monkey Subscription Occy Health	25/03/2021

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **422-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.