

Freedom of Information request 435-20

Request

1. How many incidents of fraud have been recorded in 2018, 2019 and up to the current date in 2020?
2. How much money was lost to fraud in 2018, 2019, and up to the current date in 2020?
3. How much money taken by fraud has been regained over this same time period?
4. What were the top three most common types of fraud over this same time period?

Response

Please find below data on recorded fraud incidents as requested:

| Period | Number of Incidents* | Losses recorded | Losses recovered |
|-----------------------|----------------------|-----------------|------------------|
| 2017/18 | 9 | 0 | n/a |
| 2018/19 | 2 | 0 | n/a |
| 2019/20 | 6 | 0 | n/a |
| 2020/21 (30 Sep 2020) | 2 | 0 | n/a |
| Total | 19 | 0 | 0 |

* Incident figures include reported allegations of fraud, attempted fraud and other irregularities (including allegations that were unsubstantiated; where there was insufficient evidence to establish whether the allegation was attributable to fraud or error; the information provided was insufficient to action; or the investigation is ongoing).

The three most common reported allegations of fraud, attempted fraud and other irregularities during this period were:

- NHS treatment provided to overseas visitors who should pay;
- Employee theft of NHS equipment;
- Prescriptions presented to obtain medicines by individuals other than genuine patients.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **435-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the

Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle,
Doubledykes Road, St Andrews, Fife.