

## Freedom of Information request 436-20

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### Request

I am writing to make a request under the Freedom of Information Act in relation to medical appraisals for revalidation as well as 360 degree multi source feedback (MSF) at your organisation, including information relating to your use of medical revalidation software and third-party suppliers.

Please complete the questions below-

1. Does the organisation use an external supplier to supply software for the management of medics annual appraisals, revalidation and 360 degree multi source feedback
2. If so, which supplier does the organisation use for
  - a) Medic Appraisals and Revalidation
  - b) 360 degree multi source feedback
3. What was the annual cost to the third party in 19/20 for ?
  - a) Medic Appraisals and Revalidation
  - b) 360 degree multi source feedback
4. Please can you provide the contract start and end date for ?
  - a) Medic Appraisals and Revalidation
  - b) 360 degree multi source feedback
5. Did the organisation procure the supplier via a framework? If so, which framework?
  - a) Medic Appraisals and Revalidation
  - b) 360 degree multi source feedback

### Response

NHS Borders and all Scottish Health Boards utilise the Scottish Online Appraisal Resource (SOAR), a tool designed to support the appraisal process for doctors working in Scotland. It is accessed by Appraisers and Appraisees for completion and sharing of online forms and supporting documents, as well as tracking appraisal progress and history. NHS Education for Scotland provide SOAR to the NHS in Scotland there is no annual costs to a third party or procurement via an external supplier.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **436-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal

review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.