

Freedom of Information request 448-20

Request

1. How many cases of whistleblowing by staff have been raised in your health board, through the whistleblowing policy route in the last five financial years ie 2015/16, 2016/2017, 2017/2018, 2018/2019, 2019/2020?
2. How many of these cases were confirmed as actual whistleblowing cases as defined in your whistleblowing policy?
3. What have each of the whistleblowing issues related to ie patient safety, fraud, mal practice, etc?
4. What other type of complaint or grievance ie bullying and harassment, have been made by staff in the last five financial years ie 2015/16, 2016/2017, 2017/2018, 2018/2019, 2019/2020?
5. How many of each type of complaint or grievance have been made by staff in the last five financial years ie 2015/16, 2016/2017, 2017/2018, 2018/2019, 2019/2020?

Response

1-3 Please find below the number of whistleblowing cases:

Year	Qu 1.	Qu 2.	Qu3.
2015/16	0	N/A	N/A
2016/17	0	N/A	N/A
2017/18	1	1	Equipment issued not in line with National contracts
2018/19	9	6	Patient Care, Business Practice, Clinical Practice
2019/20	2	2	Patient Safety

4-5 Please find below the number of staff complaints or grievances recorded:

Year	No of Bullying & Harassment cases
2015/16	7
2016/17	8
2017/18	8
2018/19	6
2019/20	12

Year	No of Grievances
2015/16	8
2016/17	8
2017/18	10
2018/19	16
2019/20	17

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to,

Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **448-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.