

## Freedom of Information request 453-20

---

### Request

Further to the points raised in my previous request, I would like to request an additional point as detailed below please:

1. What are the names and locations for the pharmacies which informed the Health Board that they would not be opening due to a lack of locums between March 23rd and October 31st 2020.

### Response

Please find below the names and locations of the pharmacies which were closed for a full day either due to lack of Locum or they were closed for a period of time whilst waiting for a locum to arrive:

28/04/2020	Lloyds Kelso	Full Day
18/05/2020	Lloyds Galashiels	01:00:00
08/06/2020	Lloyds Kelso	03:00:00
15/06/2020	Romanes Chirnside	00:30:00
13/07/2020	Tesco Galashiels	03:00:00
13/08/2020	Tesco Galashiels	01:00:00
16/10/2020	Borders Pharmacy Galashiels	03:00:00
26/10/2020	Boots Peebles	00:30:00

It is important to note the difference - Scottish Borders is a rural location and locums are often coming from other areas hence the delay. So the pharmacies were not closed due to lack of locum but just while the locum arrived.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **453-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

