

## Freedom of Information request 476-20

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### Request

I would be grateful if you could please provide me with information you have available about any contracts NHS Borders entered into with any of the following software suppliers:

Fiorano Software UK; Fiorano Software Limited (FSL); Fiorano Software Limited (BVI); Fiorano Software Limited; Monza Software Limited; Fiorano Software FZ – LLC; Fiorano Software Inc.; Fiorano Software PTD Singapore; Fiorano Software (India) Private Limited; Fiorano Software Technology Services Private Limited; Fiorano Software Technology Private Limited; or any other Fiorano or Monza entity.

Please can you let me know:

1. The value of the contract(s) to the software company, including for example the price and duration of the contract (and whether it is still ongoing).
2. The dates on which any payments were made to the software company and the value of those individual payments.
3. Details of the software company account (including location) to which any payments were made.
4. The address of the software company.
5. The nature of the software services provided under the contract(s), including the details of any software installed, any information / training / troubleshooting services provided and details of any other goods or services provided under the contract.

### Response

NHS Borders do not have any contracts with any of the software suppliers named above.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **476-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.