

Freedom of Information request 486-20

Request

In accordance with FOI laws, please provide a breakdown of all hospital appointments postponed due to the Covid crisis.

Ideally, could this breakdown show the nature of the appointment, eg operation, consultation, treatment; a summary of the complaint; the date of the original appointment; and if possible, the length of postponement.

Clarification Received:

Rather than getting a breakdown of types of appointment, length of delay, etc, is it possible just to know the total number of appointments that have been delayed, because of a decision by NHS Borders, during the pandemic?

Response

The table below shows a breakdown of cancellations during the pandemic:

	COVID-19 (Hospital) ¹	COVID-19 (Patient) ²	Total
Inpatients	388	5	393
Outpatients	2901	464	3365

¹ COVID-19 (Hospital) are appointments NHS Borders have cancelled due to the pandemic.

² COVID-19 (Patient) are appointments cancelled by patients who have stated they wish to cancel due to the pandemic and wish to wait.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **486-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.