Freedom of Information request 500-20

Request

Please could you assist by answering the following questions

1.   What is the name of the main IT Solution used within the Emergency Department setting?

     'An Emergency Department Information System (EDIS) is an extended EHR system used to manage data in. support of Emergency Department patient care and operations. The functions of an EDIS may be provided by a single application or multiple applications.'
     For example: Symphony, DXC EDIS

2.   What is the name of the PAS your Health Board currently has installed?

     'Patient Administration Systems (often abbreviated to PAS) developed out of the automation of administrative paperwork in healthcare organisations, particularly hospitals, and are one of the core components of a hospital's IT infrastructure.'
     For example: Servelec Rio, System C Medway

3.   What is the name of the Main Community Solution, used for Community and District Nursing?
     For example: TPP SystmOne, Advanced CareNotes, Servelec Rio

4.   What is the name of the Clinical Noting Solution used within the Health Board?

     'Clinical Noting Solution is fully-auditable electronic notes platform that allows clinicians to search, analyse and annotate patient case notes.'
     For example: G2 Speech, Meditech, DXC Lorenzo

5.   What is the name of the Health Board's EPR Solution?

     'EPR (electronic patient record system) will mean all patient information will be available electronically, on screen, at any hospital location, at any time.
     For example: DXC Lorenzo, Servelec Rio, System C Medway

6.   What is the name of the Pharmacy Stock Management Solution used within the Health Board?

     'Pharmacy inventory management involves the processes of ordering, receiving, and storing drugs, with the aim of ensuring drug availability while keeping costs down and working within storage capacity constraints'
     For example: EMIS, JAC

7.   What is the name of the In-Patient e Prescribing solution used within the Health Board?

     'E-prescribing, or electronic prescribing is a technology that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.'
     For example: Meditech, EMIS, Cerner Millenium

8.   What is the name of the Out-Patient e Prescribing solution used within the Health Board?

'E-prescribing, or electronic prescribing is a technology framework that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.'
For example: Meditech, EMIS, Cerner Millenium

9.   What is the name of the Order Communication Solution used within the Health Board?
'Order Communications System (OCS) allows diagnostic tests and treatment services to be ordered instantly.'
For example: Sunquest ICE, Civica Paris

10.   What is the name of the Diagnostic Reporting Solution used within the Health Board?

'Electronic requesting and results reporting service, a web-based requesting and result reporting system that has been designed to operate within primary and secondary care. Usually used for Radiology, Cardiology and Laboratory reporting'

For example: CliniSys Cyberlab, EMIS Review, DxC RadCentre, GE PACS, In-House

Response

1.   TrakCare is the main IT solution within the Emergency Department.

2.   TrakCare is the PAS used by NHS Borders.

3.   NHS Borders uses EMIS Web as its main community solution.

4.   Not applicable. NHS Borders uses paper patient case notes.

5.   Not applicable.

6.   NHS Borders uses Ascribe for pharmacy stock management.

7.   Not applicable.

8.   Not applicable.

9.   TrakCare is the order communications solution used by NHS Borders.

10.   CliniSys and Carestream RIS are both used for diagnostic reporting.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **500-20** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.