

## Freedom of Information request 105-21

---

### Request

I am writing to request information about patient safety incidents under the Freedom of Information Act.

In the financial years 2018-19, 2019-20 and for the portion of 2020-21 for which figures are available, could you please tell me the following:

- 1) How many RIDDOR incidents were reported
- 2) How many RIDDOR incidents directly attributable to NHS estates and facilities were reported
- 3) How many patients were a) injured and b) killed (please separate the figures in parts a and b) as a result of RIDDOR incidents directly attributable to NHS estates and facilities
- 4) How many members of staff were a) injured and b) killed (please separate the figures in parts a and b) as a result of RIDDOR incidents directly attributable to NHS estates and facilities
- 5) the nature of injuries recorded under parts 3 and 4 of this request

#### Clarification:

I am taking as my lead the data collected in NHS England's estates and services data return (ERIC). See attached, tab 5.

This says "RIDDOR incidents reported by the organisation and classified within that system as "estates and facilities" cause".

It should be incidents directly attributable to NHS infrastructure including equipment, buildings, environment, cleaning, food, waste management and estates and facilities staff (eg porters but not nurses/doctors), though that list is not exhaustive.

So for instance incidents that were directly attributable to failings in the building or wider estate infrastructure -- equipment breaking down, overheating, etc.

### Response

1. The total number of RIDDOR incidents reported:

2018/19	2019/20	2020/21 (Up to 11/03/21)
22	13	33

2. The number of RIDDOR reports directly attributable to NHS estates and facilities:

2018/19	2019/20	2020/21 (Up to 11/03/21)
6	<5	5

3. The number of patients injured and killed as a result of the RIDDOR reports directly attributable to NHS estates and facilities:

2018/19	2019/20	2020/21 (Up to 11/03/21)
<5 - injured 0 - killed	0 - injured 0 - killed	<5 - injured 0 - killed

4. The number of members of staff injured and killed as a result of RIDDOR reports directly attributable to NHS estates and facilities:

2018/19	2019/20	2020/21 (Up to 11/03/21)
5 - injured 0 - killed	<5 - injured 0 - killed	<5 - injured 0 - killed

5. The nature of the injuries sustained in reports 3 and 4:

2018/19	2019/20	2020/21 (Up to 11/03/21)
<5 - Fracture <5 - Strain & Sprains <5 - Other	<5 - Strain & Sprains <5 - Other	<5 - Fracture <5 - Strain & Sprains

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the [ISD Statistical Disclosure Control Protocol](#).

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **105-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information

Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.