

Freedom of Information request 112-21

Request

I am writing to make a data request for all the information to which I am entitled under the Freedom of Information Act (2000).

For the following questions, please supply the data broken down by month, for the calendar years 2019, 2020, and 2021:

1. Number of ophthalmology outpatient attendances, cancellations and did not attends.
2. The number of referrals made for an ophthalmology specialist appointment.
3. The number of patients waiting 18 weeks or longer for a referral for an ophthalmology specialist appointment.
4. The average waiting time in weeks from referral to treatment for ophthalmology patients.
5. The number of cancelled cataract surgery appointments.
6. The number of regular check-up appointments that have been cancelled.
7. The number of AMD treatment appointments that have been cancelled.
8. The number of patients who have had a virtual appointment, either by phone, video conferencing or any other means.
9. If you have categorised patients by risk of vision loss, can you please break down the answers to questions 1-8 by these categories.

If it is not possible to break the data down by month, please supply the data in the shortest time-frame available (eg week or quarter).

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

Response

Please see the excel spreadsheet attached for the information requested:



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Response.xlsx

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the [ISD Statistical Disclosure Control Protocol](#).

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **112-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.