

## Freedom of Information request 119-21

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### Request

Following direction from your website, I am writing to request some volume usage data regarding the products used to treat conditions such as dry mouth and oral mucositis.

I am looking for the volume usage of each of the brands/SKU's within your health boards in the calendar year of 2020, if this is not available then an aggregate annual figure would suffice at this stage.

(I believe that usage for December will be captured in January and processed in February, if this is incorrect please provide 12 months data to end of November 2020 stating this timeframe).

Product		Volume
Brand	Presentation	
Caphosol	Oral Rinse	
Caphosol	Dispersable tablets (pack of 30)	
Caphosol	Dispersable tablets (pack of 120)	
Episil	250ml bottle	
Gelclair	Sachet (pack of 21)	
Mugard	10ml spray	
Mugard	250ml bottle	
Other		

**Clarification - Regarding 'volume', I am predominantly interested in the units or packs used of each. If this is not available, prescription numbers would suffice.**

### Response

Please see appendix 1 for the number of packs of each of the products used to treat conditions such as dry mouth and oral mucositis in NHS Borders in the calendar year of 2020. No other products were used at NHS Borders.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **119-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for

correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

**Appendix 1**

Item Name	Description	Product Description	Pack size	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020
CAPHOSOL		120 DOSE	1	0	0	0	0	0	0	1	1	0	1
CAPHOSOL		30 DOSE	1	0	0	0	0	0	2	2	0	0	0
GELCLAIR	concentrated oral gel	15ML SACHET	21	2	1	2	1	1	0	0	3	1	0