

Freedom of Information request 124-21

Request

Please can I request the following information for your Trust under the Freedom of Information Act please. Where information is unavailable or too difficult to obtain for one question please could you provide information for any other questions where the information is available:

- The name of the supplier/s who service your weighing devices (baby scales, chair scales, floor scales, column scales, patient transfer scales, bench scales for example)
- How many weighing devices are covered by this contract?
- What standard (or average) price per scale do you pay for servicing
- The date that the servicing contract ends.
- The value of total spend on weighing devices (split between patient weighing and other) excluding servicing in the last 3 calendar years split by year
- The value of that spend by weighing device supplier in the last 3 calendar years split by year.
- Do you have any weighing devices integrated directly or indirectly to an electronic patient records system (EPR)?
- Which electronic patient records system do you use/plan to use?
- If you haven't done so already, do you intend to integrate weighing scales to an EPR in the next 12-24 months?
- Do you use Welch Allen Vital signs monitors in the Trust, if so, how many and are any of these connected to weighing devices?
- How many incidents have you reported in the last 3 calendar years which relate to an incorrect dose of vancomycin, gentamicin and alteplase?
- How many incidents have you recorded in the last 3 calendar years where an incorrect weight of the patient is mentioned in the report?

Response

1. Scotweigh
2. As this data is considered commercially sensitive, the requested information is being withheld under Section 33(1)(b) Commercial interests and the economy, of the Freedom of Information (Scotland) Act 2002.
3. As this data is considered commercially sensitive, the requested information is being withheld under Section 33(1)(b) Commercial interests and the economy, of the Freedom of Information (Scotland) Act 2002.
4. The contract end date is 31 March 2022.
5. See table below for the total spend on weighing devices (excluding servicing) for the last 3 calendar years:

Year	Spend
2018-2019	£2,839.07
2019-2020	£8,263.89
2020-2021	£5,936.41

Please note all NHS Borders weighing devices were patient weighing.

6. NHS Borders uses one supplier for all patient weighing scales, therefore spend by weighing device supplier is as above.
7. No
8. NHS Borders uses Trakcare but there are no weighing devices linked to this.
9. This information is not held, therefore as defined in Section 17, Freedom of Information (Scotland) Act 2002, we cannot provide.
10. Yes, NHS Borders uses Welch Allen Vital signs monitors however they are not connected to any monitoring system.
11. Please see the table below for the number of incidents which relate to an incorrect dose of vancomycin, gentamicin and alteplase from 1 January 2018 to 31 December 2020 and NHS Borders.

	2018	2019	2020
Vancomycin	<5	<5	7
Gentamicin	<5	<5	9
Alteplase	0	0	0

12. This level of detail is not recorded within our electronic system; to extract this data would require a manual trawl of all incidents. The cost of carrying out this work would exceed the limit set in the Fees Regulations of the Freedom of Information (Scotland) Act 2002 therefore we are not required to provide.

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the [ISD Statistical Disclosure Control Protocol](#).

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **124-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.