NHS Borders
Planning & Performance

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
TD6 9BD
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Freedom of Information request 173-21

Request

I am writing to request information under the Freedom of Information Act on your organisations innovation practices and innovation stakeholders. Please complete the attached FOI questions.

Digital Innovation Programmes

1. Does the organisation have any digital innovation programmes that aim to develop digital tools and solutions to transform and improve processes in the below areas listed in the table? If yes, please provide details in the below table-

Area	Yes/No	Aim and Summary of the programme	Is the programme in collaboration with other NHS organisations or companies?
Talent Management e.g., Succession Planning, upskilling staff			
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development			
Private Patient Care/ Units			
Staff Task Management			
Community Services			
Discharge Processes			
Other			

2. Does the organisation have a charity that supports or provides funding for digital innovation at the organisation? E.g., Imperial College Healthcare NHS Trust has the charity Innovate at Imperial

Innovation Stakeholders and Team/Departments

3. Who is the lead for digital innovation at the organisation? Please provide their name and job title

4. Who is the lead for strategy at the organisation? Please provide their name and job title

5. Who is the lead for strategic performance at the organisation? Please provide their name and job title

6. Who is the lead for transformation at the organisation? Please provide their name and job title

7. Who is the Chief Information/Technology Officer at the organisation? Please provide their name and job title

8. Does the organisation have a team/department that handles digital innovation?
    a. If yes, please name these teams/departments and the members names and job titles.

9. Does the team/department develop front facing service user websites/apps?
    a. If yes, please state the websites/apps developed and their use.

10. Have the team/department ever applied for external tenders for healthcare developments?
    a. If yes, please state which external tenders.

11. Have the teams/departments ever done developments for other organisations/external entities?
    a. If yes, please provide details on the developments

12. Have the teams/departments ever sold a development it has produced commercially?
    a. If yes, please provide details of the development sold

13. Have the teams/departments ever attempted to secure an innovation grant?

If yes, please state which innovation grant and if they were successful

Response

1. Please see table below:

Area	Yes/No	Aim and Summary of the programme	Is the programme in collaboration with other NHS organisations or companies?
Talent Management e.g., Succession Planning, upskilling staff	No		
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development	No specific programme		
Private Patient Care/ Units	No		
Staff Task Management	No		
Community Services	No specific programme		
Discharge Processes	No specific programme		
Other	Digital portfolio	To mitigate risks in IT & applications infrastructure Look for Digital opportunities alongside & as part of Scottish Service redesign approach to service design A new digital strategy is under development	Where appropriate collaboration happens nationally, regionally or with local authority partners

2. NHS Borders does not have a charity specifically for Digital. "The Difference" is the official known name for "Borders Health Board Endowment Funds." There is a fund for each of the wards, hospitals, services and many departments across NHS Borders. We are registered with OSCR under the charity number SC008225.

3. June Smyth, Director of Planning & Performance

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5. June Smyth, Director of Planning & Performance

6. June Smyth, Director of Planning & Performance

7. Jackie Stephen, Head of IM&T and Cathy Kelly, CCIO

8. This is part of the IT Projects Group and the member of staff is Kevin Bryce, Digital Programme Manager

9. No.

10. No.

11. No.

12. No.

13. No.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **173-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.