

Freedom of Information request 191-21

Request

Could you please provide responses to the following questions in relation to Radiology within the Trust / Health Board:

1. The name and email address of:
 - a. The Clinical Director that is responsible for Radiology
 - b. The General Manager that is responsible for Radiology
 - c. The Service Manager that is responsible for Radiology
2. In the last 12 months, which external providers have you used for your Teleradiology Service?
3. Do you have a contract with an external provider of Teleradiology Services and, if so, which company is the contract with?
4. Did you procure the Teleradiology services via a tender process or Framework and, if so, which one?
5. If you have a contract with an external provider of Teleradiology Services, when does it currently expire and when will it be reviewed?
6. If you have a contract with an external provider of Teleradiology Services, how much are you being charged per body part, for both MRI and CT routine and out of hours reporting?
7. What has been the spend by the Trust/Health Board in the last 12 months on outsourced Teleradiology Services?
8. Does the Trust/Health Board currently require outsourced Teleradiology Services?

Response

1. Contact details of:
 - a. The Clinical Director that is responsible for Radiology:
Dr Luis Ferrando
luis.ferrando@borders.scot.nhs.uk
 - b. The General Manager that is responsible for Radiology:
Kirk Lakie
kirk.lakie@borders.scot.nhs.uk
 - c. The Service Manager that is responsible for Radiology:
Pauline Burns
pauline.burns@borders.scot.nhs.uk
2. NHS Borders use Telemedicine Clinic (TMC) for our Teleradiology Service.
3. Our contract is with Telemedicine Clinic (TMC).
4. Teleradiology is procured through the Scottish National Framework.

5. The current contract with TMC expires in May 2023.
6. NHS Borders is withholding this information as it is considered commercially sensitive. The requested information is being withheld under Section 33(b) Commercial interests and the economy, of the Freedom of Information (Scotland) Act 2002 as it is likely to prejudice substantially the interests of the companies tendering for a contract.
7. NHS Borders total spend on outsourced CT and MRI reporting in calendar year 2020 was £105,933.
8. Yes, overnight CT, elective CT and MR reporting is an ongoing requirement at NHS Borders.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **191-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.