

Freedom of Information request 198-21

Request

We ask that you please indicate your answer by marking with an “X” next to any answers that apply or by deleting all answers that do not apply. Please avoid answering by italics, underlining or bold, as these do not show up when we process your response.

1. Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?
 - a. Yes
 - b. No commissioned FLS but pathway for bone health management of fracture patients
 - c. No commissioned FLS and no pathway for bone health management of fracture patients

If you answered ‘no’ (b or c) please move on to question 15.

2. Is your FLS based in secondary care?
 - a. Yes
 - b. No
3. For 2019, what percentage of people over 50 with a fracture were offered access to a FLS?
 - a. (please specify:)
4. For 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
 - a. (please specify:)
5. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
 - a. (please specify:)
6. For 2019, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
 - a. (please specify:)
7. For 2020, what percentage of people over 50 with a fracture were offered access to a FLS?
 - a. (please specify:)
8. For 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
 - a. (please specify:)
9. For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
 - a. (please specify:)
10. For 2020, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
 - a. (please specify:)

11. Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/trust funded)
 - a. Yes
 - b. No
 - c. partially (please specify:)
12. Do you take part in a national FLS audit? (e.g. FLS-DB)
 - a. Yes
 - b. No
13. Please state the name and contact details of the Clinical Lead for this service
 - a. (please specify)
14. Are there any areas of support you would like further information/support from the ROS? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc
 - a. (please specify:)

For those that answered 'no' to having an FLS (question 1).

15. What are the reasons you do not have an FLS, or access to an FLS for your patients?
 - a. (please specify:)
16. Have you tried to establish a FLS previously?
 - a. Yes
 - b. No
 - c. We are in the process of developing a FLS
17. What has been the barrier/obstacles to implementing a FLS?
 - a. (Please specify:)
18. If you have not tried to establish a FLS previously, why not?
 - a. (Please specify)
19. Do you have an osteoporosis service?
 - a. Yes
 - b. No
20. Do you have a DXA (bone density scanning) service?
 - a. Yes
 - b. No
21. Please state the name and contact details of the Clinical Leads for osteoporosis, rheumatology or musculo-skeletal, services
 - a. (please specify)
22. Are there any areas of support around FLS that you would like further information/support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement / Patient Information etc
 - a. (please specify)

Response

We ask that you please indicate your answer by marking with an "X" next to any answers that apply or by deleting all answers that do not apply. Please avoid answering by italics, underlining or bold, as these do not show up when we process your response.

1. Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?
 - a. Yes **X**
 - b. No commissioned FLS but pathway for bone health management of fracture patients
 - c. No commissioned FLS and no pathway for bone health management of fracture patients

If you answered 'no' (b or c) please move on to question 15.

2. Is your FLS based in secondary care?
 - a. Yes **X**
 - b. No
3. For 2019, what percentage of people over 50 with a fracture were offered access to a FLS?
 - a. **90%**
4. For 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
 - a. **100%**
5. For 2019, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
 - a. **20%**
6. For 2019, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
 - a. **20%**
7. For 2020, what percentage of people over 50 with a fracture were offered access to a FLS?
 - a. **70%**
8. For 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?
 - a. **90%**
9. For 2020, for those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 16 weeks from fracture?
 - a. **10%**
10. For 2020, For those patients receiving osteoporosis drug treatment what percentage were reviewed for follow up 52 weeks from fracture?
 - a. **10%**
11. Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/trust funded)
 - a. Yes **X**
 - b. No
 - c. partially (please specify:)
12. Do you take part in a national FLS audit? (e.g. FLS-DB)
 - a. Yes **X**
 - b. No
13. Please state the name and contact details of the Clinical Lead for this service
 - a. **Dr Adrian Tan, Consultant Rheumatologist, NHS Borders**
Adrian.Tan@borders.scot.nhs.uk

14. Are there any areas of support you would like further information/support from the ROS? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc
- a. **No**

For those that answered 'no' to having an FLS (question 1).

15. What are the reasons you do not have an FLS, or access to an FLS for your patients?
- a. (please specify:)
16. Have you tried to establish a FLS previously?
- a. Yes
 - b. No
 - c. We are in the process of developing a FLS
17. What has been the barrier/obstacles to implementing a FLS?
- a. (Please specify:)
18. If you have not tried to establish a FLS previously, why not?
- a. (Please specify)
19. Do you have an osteoporosis service?
- a. Yes
 - b. No
20. Do you have a DXA (bone density scanning) service?
- a. Yes
 - b. No
21. Please state the name and contact details of the Clinical Leads for osteoporosis, rheumatology or musculo-skeletal, services
- a. (please specify)
22. Are there any areas of support around FLS that you would like further information/support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement / Patient Information etc
- a. (please specify)

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **198-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.