Freedom of Information request 225-21

Request

1.   a) What job title / department within the trust is responsible for E-rostering and associated projects?
     b) Does the trust have any projects or procurements in the E-rostering, E-job planning or locum bank area on-going or scheduled in the next 12 months?

2.   What is the scheduling / rota software the trust uses for medical doctors ?

3.   What software does the trust currently use to support its staff bank for medical doctors?

4.   When does the contract for the software outlined in the answer to Question 2 and Question 3 end?

5.   What is the scheduling / rota software the trust uses for surgery doctors?

6.   What software does the trust currently use to support its staff bank for surgery doctors?

7.   When does the contract for the software outlined in the answer to Question 5 and Question 6 end?

8.   What is the scheduling / rota software the trust uses for nurses?

9.   What software does the trust currently use to support its staff bank for nurses?

10.   When does the contract for the software outlined in the answer to Question 8 and Question 9 end?

11.   What is the scheduling / rota software used for admin and clerical staff?

12.   What software does the trust currently use to support its staff bank for admin and clerical staff?

13.   When does the contract for the software outlined in the answer to Question 11 and Question 12 end?

We would like the above information provided in return as an electronic copy in the following format.

a) What job title / department within the trust is responsible for E-rostering and associated projects?
b) Does the trust have any projects or procurements in the E-rostering, E-job planning or locum bank area on-going or scheduled in the next 12 months?

	Rostering Software	End Date	Bank Software	End Date
Medical Doctors				
Surgery doctors				
Nurses				
Admin and Clerical				

Response

1a.   For Medirota, the Rota Co-ordinators of the Medical Unit are responsible and for Rotamaster the Assistant Operational Manager in Borders Emergency Care Service (BECS) is responsible.

1b.   National Services Scotland (NHSS) has established the eRostering National Programme to implement the 'Once for Scotland' eRostering solution across all NHS Scotland staff groups, aimed at increasing the efficiency and effectiveness of rostering, improving the employment experience of NHS Scotland staff, and improving patient care. The NHSS Chief Executives, through the NHSS Business Systems Programme Board, asked National Education for Scotland (NES) to run the procurement for the new national eRostering system. The resulting preferred supplier is Allocate. The NSS eRostering National Programme Team is currently completing due diligence activities and contract finalisation with Allocate.

2 -7.   Please see the table below for the answers to questions 2 to 7 as requested:

	Rostering Software	End Date	Bank Software	End Date
Medical Doctors	Medirota	September 2023	Not applicable	Not applicable
Out of Hours Primary Care GPs	Rotamaster	July 2022	Not applicable	Not applicable
Surgery doctors	Not applicable	Not applicable	Not applicable	Not applicable
Admin and Clerical	Not applicable	Not applicable	Not applicable	Not Applicable

8.   NHS Borders Nurse Bank was merged with NHS Lothian Nurse Bank in November 2020. This information will be available from NHS Lothian, therefore under Section 25 of the Freedom of Information (Scotland) Act 2002, this information is accessible elsewhere.

9.   NHS Borders Nurse Bank was merged with NHS Lothian Nurse Bank in November 2020. This information will be available from NHS Lothian, therefore under Section 25 of the Freedom of Information (Scotland) Act 2002, this information is accessible elsewhere.

10.   Not applicable

11 - 13. NHS Borders does not use scheduling or rota software for admin and clerical staff.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **225-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.