

Freedom of Information request 231-21

Request

Please provide me with the following information regarding patients displaying violent behaviour/ Challenging Behaviour Services for GPs.

- How many patients are currently registered with CBSs in your health board?
- What is the maximum patient capacity for these services?
- Which practices offer these services/ where are patients seen?
- How much did the CBSs cost to run in the 2021/21 financial year?
- How many referrals to CBSs were accepted in each of the following periods:
 - 2016/17, 2017/18, 2018/19, 2019/20, 2020/21, 2021-to-date.

Response

1. There are currently <5 patients registered with the NHS Borders Challenging Behaviour Services (CBS) practice.
2. There is no maximum capacity set at NHS Borders for these services.
3. Leaderfoot Medical Practice offers this service however patients are currently seen remotely via pre-arranged telephone appointments.
4. The practice was set up in December 2020, therefore full financial records are not yet available. As defined in Section 17, Freedom of Information (Scotland) Act 2002 this information is not held.
5. There were <5 referrals accepted in 2020/21. Prior to this there was no CBS practice in NHS Borders.

Please note that as NHS Borders is such a small Board and the number of patients is very small, to provide further details could allow individuals to be identified and we would be in breach of the Data Protection Act 2018. We are therefore withholding all other data under Section 38(2)(ii) of the Freedom of Information (Scotland) Act 2002. This is in accordance with the Code of Practice for Official Statistics that any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the ISD Statistical Disclosure Control Protocol.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **231-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information

Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.