

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
TD6 9BD
01896 825545
foi.enquiries@borders.scot.nhs.uk



## Freedom of Information request 236-21

## Request

I am enquiring as to the expected waiting times for knee replacement surgery, for both partial and full replacement?

What is the current waiting times from referral to a consultation with the consultants?

What is the current waiting time from consultation to surgery?

## Response

The current wait time at NHS Borders for referral for knee replacement surgery to consultation with a consultant is 10 weeks.

The current wait time at NHS Borders from referral for knee replacement surgery to surgery is 76 weeks.

It is important to note that this is not the length that you will have to wait, but represents the maximum time you could wait based on our current position. The majority of patients will have waited for less than the number of weeks outlined.

Patients referred urgently, or deemed as requiring an urgent assessment on review, will be prioritised and we aim to see this group of patients as quickly as possible.

Please note that reported waits are indicative and are provided in order to give you information on how long a patient may have to wait for your treatment or appointment. It is important to note that these do not represent a guarantee and actual waits may vary depending on the clinical priority assigned by a patient's clinical team, and in accordance with NHS Scotland Clinical Prioritisation Framework. This framework allows clinical staff to assess and categorise patients consistently based on their clinical presentation.

Waiting times are reported at the 90th percentile and are based on actual waits for patients seen in the past 4 weeks. That means that while the majority of patients seen will have waited for no longer than reported waiting times, a small number will have experienced a longer wait.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or <a href="mailto:foi.enquiries@borders.scot.nhs.uk">foi.enquiries@borders.scot.nhs.uk</a>.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **236-21** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the

Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.