

Freedom of Information request 28-22

Request

1. For the Year 2021-2022 what is your total revenue spend on IT:
How was this split by the following categories (%)?
Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)
People (all staff costs)
IT Infrastructure (networks, desktops, laptops, etc)
Non-Clinical Systems (HR, Finance, governance, expenses, etc)
Other digital health spending (including “new technologies”, video consultations, any AI, etc)
2. For the Year 2020-2021 what was your total revenue spend on IT
How was this split by the following categories (%)?
Clinical Systems (including PAS/EPR, Pathology, Radiology, etc)
People (all staff costs)
IT Infrastructure (networks, desktops, laptops, etc)
Non-Clinical Systems (HR, Finance, governance, expenses, etc)
Other digital health spending (including “new technologies”, video consultations, any AI, etc)
3. If you know what your IT revenue budget will be for 2022-2023, what is this?
4. What is the total IT budget as a % of your total trust spend for 2021-2022
5. What is your total capital spend on IT for 2021-2022
6. What is the total IT budget as a % of your total capital spend for 2021-2022
7. In terms of Patient Facing Services, do you have/offer any of the following:
Video Consultations?
Online Consultations?
Online Appointment Booking for Patients (outside eRS)?
Personal Health Record/Person Held Record (PHR)?
8. Who is the supplier of your Patient Facing Services? If more than one supplier, please state which of the 4 areas above each supplier covers.
9. How much did you spend on these patient facing services in 2020-2021?
10. What percentage of total outpatient appointments were delivered using Video Consultations?

Response

1. The revenue spend to the end of December for 2021-22 for IM&T is £4,332,138.
With regards to the breakdown, of this spend 49% related to Staff Costs, in respect of the other categories requested; we do not hold the level of detail that would allow us to breakdown the data into these categories therefore this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

2. The revenue spend for the year 2020/21 for IM&T is £5,143,386.

With regards to the breakdown, of this spend 49% related to Staff Costs, in respect of the other categories requested; we do not hold the level of detail that would allow us to breakdown the data into these categories therefore this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

3. The current roll forward Revenue budget for 2022/23 is £4,400,899.

4. The total IT budget for 2021/22 is 2% of the overall revenue budget.

5. Total Capital spend on IT for 2021/22 is presently at £1.8 million.

6. IT budget as a % of total cap spend is at 20% presently

7. Please see below for the services NHS Borders offers:

- Video Consultations – Yes we offer these.
- Online Consultations – No we do not offer these.
- Online Appointment Booking for Patients (outside eRS) – No we do not offer this.
- Personal Health Record/Person Held Record (PHR) – No we do not offer this.

8. The supplier is Attend Anywhere, which is also called Near Me by most public sector organisations.

9. This is a National contract; therefore please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere. For your information please find a link to NHS National Services Scotland website below:

<https://www.nss.nhs.scot/>

10. The percentage of outpatient appointments delivered by video consultation at NHS Borders was 3.12%.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **28-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.