



## Freedom of Information request 34-22

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### Request

I am writing to make a Freedom of Information request to ask for the information your Health Board has recorded in regards of community pharmacy closures. I am looking for information reported and recorded about all closures from Wednesday 01<sup>st</sup> September to Friday 31<sup>st</sup> December.

The precise information I am requesting is

Contractor Code

Name, address and postcode of pharmacy

Date of closure

The precise times of closure, if more than one closure happens in one day, please report each closure as separate

Any reason given for the closure by the contractor, if none is recorded please answer n/a or none.

Below is a sample Excel spreadsheet, I would be most grateful for answers supplied in this or a similar format.

Contractor Code	Name of pharmacy	Address	Postcode	Date of closure (DD/MM)	Duration of closure (please specify exact closure times given by contractor)	Reason given by contractor for closure

**CLARIFICATION:**  
For the year 2021.

## Response

Please see the table below for the information recorded regarding community pharmacy closures between 1 September 2021 and 31 December 2021:

C/Code	Pharmacy Name	Town	Postcode	Date of Closure	Usual open/close	Actual open/close	Duration (hr:min:sec)	Reason for closure
8065	Borders Pharmacy	Galashiels	TD1 2DE	10/09/2021	09:00:00	10:30:00	01:30:00	No pharmacist
8039	HHCC	Hawick	TD9 9DT	15/09/2021	08:30:00	09:00:00	00:30:00	No pharmacist
8006	Boots Pharmacy	Galashiels	TD1 3AP	14/10/2021	16:45:00	20:00:00	03:15:00	No pharmacist
8019	Lloyds Pharmacy	Kelso	TD5 7HD	20/10/2021	08:30:00	10:15:00	01:45:00	No pharmacist
8019	Lloyds Pharmacy	Kelso	TD5 7HD	20/10/2021	14:30:00	17:30:00	03:00:00	No pharmacist
8019	Lloyds Pharmacy	Kelso	TD5 7HD	21/10/2021	08:30:00	13:00:00	04:30:00	No pharmacist
8019	Lloyds Pharmacy	Kelso	TD5 7HD	21/10/2021	16:00:00	17:30:00	01:30:00	No pharmacist
8020	Lloyds Pharmacy	Galashiels	TD1 1BN	21/10/2021	12:30:00	16:30:00	04:00:00	No pharmacist
8019	Lloyds Pharmacy	Kelso	TD5 7HD	23/10/2021	09:00:00	11:30:00	02:30:00	No pharmacist
8039	HHCC	Hawick	TD9 9DT	28/10/2021	15:00:00	18:00:00	03:00:00	Flood risk evacuation
8050	Tesco Pharmacy	Galashiels	TD1 3AT	06/11/2021	18:00:00	20:00:00	02:00:00	No pharmacist
8008	Boots Pharmacy	Peebles	EH45 8AD	18/11/2021	17:00:00	18:00:00	01:00:00	Staff shortage
8048	Lindsay & Gilmour Pharmacy	Selkirk	TD7 4BT	04/12/2021	09:00:00	13:00:00	04:00:00	No pharmacist
8045	Lindsay & Gilmour Pharmacy	Hawick	TD9 9BG	04/12/2021	13:00:00	17:00:00	04:00:00	No pharmacist
8020	Lloyds Pharmacy	Galashiels	TD1 1BN	20/12/2021	09:00:00	12:15:00	03:15:00	No pharmacist

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **34-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.