

Freedom of Information request 77-22

Request

Based on an account from a witness of various concerns within the BGH, I request the following information under HM Freedom of Information (Scotland) Act of 2002:

- A) Please provide any and all complaints or incidences of the deliberate attempted (or actual) deprivation of much needed medical devices of suspected covid patients in isolation within Borders General Hospital who are disabled.

Between 10/1/2022 - 10/2/2022

CLARIFICATION:

Complaints and incidences - This is to mean any verbal, written, emailed, audio recorded or other utterance by any other form of communication to any NHS Borders personnel or NHS Borders complaints department detailing NHS owned or personally owned medical equipment of suspected or actual omicron or covid patients in isolation within any ward or private room of the Borders General Hospital raised by anyone on the dates given.

Much needed medical equipment - sadly, I cannot clarify further as such a clarification may jeopardise the impartiality of any future complaint raised not by myself but by other person(s) within the Borders.

Suspected covid patients in isolation - This is to mean any patient within any ward or private room of Borders General Hospital suspected by the trust on the dates given to have been infected with or exposed to the COVID-19 or Omicron virus.

Disabled - It's not how I define disabled it's how the law does. In this case disabled is to mean those considered disabled by the UN Declaration of Human Rights, The Human Rights Act of 1998, the Equality Act of 2010, The Hate Crime & Public Order Act 2021 and EU legislation prior the 31st January 2020.

Number of complaints or other information - I am requesting the number of complaints and a disclosure of those complaints in their entirety apart from the name and location details of any patients.

Response

- A. There were no such incidences occurred and no such complaints were received by NHS Borders during the period 10 January 2022 and 10 February 2022.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **77-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both

the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.