NHS Borders

Communications & Engagement

NHS Borders
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Borders General Hospital
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Freedom of Information request 108-22

Request

Under the Freedom of Information Act, I'm writing to request information regarding the software contracts that the organisation uses for MRI cardiovascular post-processing software.

- 1. Which Hospitals use post-processing Cardiac MRI software? Please discriminate per hospital and department. To help you identify whether any Cardiac MRI software (MRI cardiovascular post-processing software) is in use, please see some examples below (please note this is not a comprehensive list) and note that Cardiac MRI Software is a software that allows dedicated cardiac visualization, analysis, and reporting:
- o NeoSoft (SuiteHEART)
- o Circle Cardiovascular Imaging (CVI42)
- o Medviso (Segment CMR)
- o ARTERYS (CardioAI)
- o GE Healthcare (CardiacVX)
- o Medis Medical Imaging (Medis Suite MR)

Based on Q1 can you please provide for each hospital the following:

- 2. Name of Supplier: Software provider for each contract?
- 3. The brand of the software: Actual name of the software. Please do not provide the supplier name again please provide the actual software name.
- 4. Description of the contract: Can you please provide detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.
- 5. What is the value of the contract? (please detail what the initial up-front cost of the software platform is, and detail annual or recurring costs in perpetuity i.e. support and maintenance, and professional services invoiced for, be it with the vendor directly and or a third-party)
- 6. Number of Users/Licenses: What is the total number of user/licenses for this contract?
- 7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
- 8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
- 9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
- 10. Contact Details: Contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Response

- 1. Radiology Department, Borders General Hospital.
- 2. Medis.
- 3. Medis Suite Version 4.
- 4. NHS Borders is withholding this information as it is considered commercially sensitive. The requested information is being withheld under Section 33(b) Commercial interests and the economy, of the Freedom of Information (Scotland) Act 2002 as it is likely to prejudice substantially the interests of the companies tendering for a contract.
- 5. £1,500 per annum.
- 6. 1 user/license.
- 7. 5 years.
- 8. January 2022.
- 9. December 2026.
- Lesley Wilson, Lead Radiographer. <u>Lesley.wilson2@borders.scot.nhs.uk.</u> 01896 826000

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **108-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.