

Freedom of Information request 142-22

Request

We are currently updating data on your trust's clinical systems, specifically, your Bed Management, Diagnostic Reporting, Discharge Letters, and Integration Platform systems.

Can you please complete the fields below with what you currently hold?

Please enter 'No System Installed' under supplier name if your trust does not use the system:

System type - Bed Management

Supplier name -

System name -

Date installed -

Contract expiration -

Notes - e.g. we are currently out to tender

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

System type - Diagnostic Reporting

Supplier name -

System name -

Date installed -

Contract expiration -

Notes - e.g. we are currently out to tender/Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

System type - Discharge Letters

Supplier name -

System name -

Date installed -

Contract expiration -

Notes - e.g. we are currently out to tender

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

System type - Integration Platform

Supplier name -

System name -

Date installed -

Contract expiration -

Notes - e.g. we are currently out to tender

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

System definitions:

Bed Management – Real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements.

Diagnostic Reporting - Test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Discharge Letters - The ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Integration Platform - Software that supports the integration and interoperability of various clinical and management IT systems and services.

Response

System type - Bed Management

Supplier name - Intersystems

System name - Trakcare

Date installed – June 2020

Contract expiration – October 2025

Notes – N/A

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

System type - Diagnostic Reporting

Supplier name - Intersystems

System name - Trakcare

Date installed - June 2020

Contract expiration - October 2025

Notes – N/A

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

System type - Discharge Letters

Supplier name - Intersystems

System name - Trakcare

Date installed - June 2020

Contract expiration - October 2025

Notes – N/A

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

System type - Integration Platform

Supplier name - Intersystems

System name – HealthshareHealth Connect

Date installed – September 2021

Contract expiration – January 2023

Notes – N/A

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - No

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **142-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.